

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

22 March 2021 / 22 mars 2021

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

Superintendent Chris Rheume / Surintendant

**Specialized Policing Directorate / Direction des services de police spécialisés
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**SUBJECT: RESPONSE TO INQUIRY I-21-03 : E-SCOOTER AND BICYCLE
COMPLAINT STATISTICS FROM THE PAST THREE YEARS**

**OBJET: RÉPONSE À LA DEMANDE DE RENSEIGNEMENTS I-21-
03 : STATISTIQUES SUR LES PLAINTES LIÉES AUX VÉLOS ET AUX
TROTINETTES ÉLECTRIQUES AU COURS DES TROIS DERNIÈRES
ANNÉES**

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receives this report for information.

RECOMMANDATIONS DU RAPPORT

**Que la Commission de services policiers d'Ottawa prenne connaissance du
présent rapport à titre d'information.**

INQUIRY

Can the Ottawa Police Service (OPS) please provide relevant statistical data pertaining to complaints on the use of e-scooters and bicycles on sidewalks over the past three years.

RESPONSE

Last year the City of Ottawa outlined new regulations relating to the use of e-scooters on city streets under [By-Law Number 2020-174](#). The rules for e-scooters are the same as those for bicycles in that: No person shall operate, or cause to be operated, or use an electric kick-scooter on a sidewalk, unless permitted by an official sign.

Under the Highway Traffic Act (HTA), e-scooters (and bicycles) must be driven in bike lanes or on the shoulder of a roadway, and operators must be 16 years of age and older and wear a helmet.

The Ottawa Police Service (OPS) has been proactive in educating officers about this new by-law, including infractions to the HTA. Fines can range from \$80 for operators using an e-scooter without a sounding device (a bell or horn), to \$150 for riding an e-scooter on a sidewalk.

In 2020, we received seven complaints from residents on the use of e-scooters and issued 14 tickets. As the legislation covering the use of e-scooters is new, there is no prior statistical information relating to complaints prior to 2020.

Residents who are concerned about potential safety issues relating to the improper use of e-scooters are encouraged to contact OPS at 613-236-1222, extension 7300.