

**COMMUNITY AND PROTECTIVE SERVICES COMMITTEE
REPORT 16
24 FEBRUARY 2021**

**COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION RAPPORT 16
LE 24 FÉVRIER 2021**

**EXTRACT OF DRAFT MINUTES 16
COMMUNITY AND PROTECTIVE SERVICES COMMITTEE
18 FEBRUARY 2021**

**EXTRAIT DE L'ÉBAUCHE DU PROCÈS-VERBAL 16
COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION
LE 18 FÉVRIER 2021**

2021 OTTAWA EMERGENCY SHELTER STANDARDS AND 2021 OTTAWA TRANSITIONAL HOUSING PROGRAM STANDARDS

ACS2021-CSS-GEN-0001

CITY WIDE

REPORT RECOMMENDATIONS

That the Community and Protective Service Committee recommend that Council:

- 1. Approve the updated 2021 Ottawa Emergency Shelter Standards, attached as Document 1, to replace the current Emergency Shelter Standards- October 2005, that apply to shelter providers who have entered into Service Agreements with the City of Ottawa.**
- 2. Approve the new 2021 Ottawa Transitional Housing Program Standards, attached as Document 2, that will apply to transitional housing program providers who have entered into Service Agreements with the City of Ottawa.**

Marion Connolly, Program Manager, residential Services gave a brief introduction to the report before introducing Deanna Vecchiarelli, Program Coordinator, Residential Services who gave a PowerPoint presentation. A copy of the presentation is held on file with the City Clerk's office.

Following the presentation, the Committee members had questions and

comments but not limited to the following:

- The consultation process was extensive. There were no concerns with standards. What are some examples of places not funded by the City and their standards? Shelters for women who have suffered violence, the Salvation Army, second stage housing that may be for drug or alcohol treatment.
- Many of the standards have come with consultation with a variety of groups. Providing support and services to clients is important. There is reference to this in many areas: in the guiding principles, within the intake process, coming into the shelter. People need to feel supported that they can self identify. The department is working with Indigenous communities to strengthen this.
- As far as any hotel or motel that does not abide by our shelter standards, there is a memorandum of understanding with them. It is a different relationship.
- The reduction in the capacity of shelters hasn't influenced the review in the standards. Relooked at standards through a COVID-19 lens so we could continue to deliver the services. We're managing outbreaks in shelters.

The Chair thanked staff for their work.

The report recommendations were CARRIED as presented.