

Provincial Zones and Library Impacts

Service functions	Provincial Green/Yellow/Orange Zone	Provincial Red Zone	Provincial Grey Zone	Other restrictions eg. shutdown, stay at home
	OPL Enhanced service: Browsing and computer use permitted.	OPL Expanded service: Browsing and computer use permitted.	OPL Contactless service: Contactless drop-off, pick-up or delivery. No browsing allowed. Computer use permitted.	OPL Curbside service: Curbside drop-off, pick-up or delivery. No building access
Placing holds	Fully Operational	Fully Operational	Fully Operational	Fully Operational
Borrowing materials	Fully Operational	Fully Operational	Modified	Modified
Returning materials	Modified	Modified	Modified	Modified
In-person access to collections & spaces	Modified	Modified	Modified	On hold
Access to library technology	Modified	Modified	Modified	On hold
Expanded technology access (e.g. creative spaces)	Modified	On hold	On hold	On hold
Customer services (staff assistance required)	Fully Operational	Fully Operational	Modified	Modified
Programming - In branch	Modified	On hold	On hold	On hold
Programming - Virtual	Fully Operational	Fully Operational	Fully Operational	Fully Operational
FOPLA sales and cash payments	Modified	Modified	On hold	On hold
Community development	Modified	Modified	Modified	Modified
Civic engagement (e.g. Board meetings)	Modified	Modified	Modified	Modified