



**Accessibility Advisory Committee
Special Meeting**

MINUTES 12

**Wednesday, December 16 2020
6:30 pm**

Electronic Participation

This Meeting will be held through electronic participation in accordance with Section 238 of the *Municipal Act, 2001* as amended by Bill 197, the *COVID-19 Economic Recovery Act, 2020*. Please note this meeting will be held through Electronic Participation in accordance with Bill 187.

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- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by Committee.*
 - 2. Underlining indicates a new or amended recommendation approved by Committee.*

Present:

Chair: Phillip B. Turcotte
Vice-Chair: Melanie Benard
Members: Jo-Anne Bryan, Ana Maria Cruz-Valderrama, Kathleen Forestell, Murray Gallant, Roy Hanes, Vania Karam, Don Patterson, Jennie St-Martin and Brian Wade
Councillor Matt Luloff (non-voting member)

Others:

Tom Crowley, Coordinator, Transit System Accessibility, Transportation Services (TS)
Kathleen Wilker, Project Officer, Transportation Services
Lucille Berlinguette-Saumure, Program Manager, Office of the

City Clerk

Absent: **Member Don Patterson**
 Councillor Matt Luloff (non-voting member)

DECLARATIONS OF INTEREST

No declarations of interest were filed.

PRESENTATION

1. E-SCOOTERS PILOT PROJECT UPDATE

CITY WIDE

COMMITTEE RECOMMENDATION

That the Accessibility Advisory Committee receive the presentation and provide feedback as appropriate.

Kathleen Wilker, Project Officer, Transportation Services thanked members for allowing this item to be considered at this special meeting. She noted this item would be considered at the Transportation Committee meeting on February 3, 2021, prior to the next regularly scheduled Accessibility Advisory Committee (AAC) meeting. Ms. Wilker proceeded to speak to a PowerPoint presentation which is held on file with the Office of the City Clerk.

Members reiterated their concerns voiced at the September 15, 2020 meeting such as:

- How the statistics may be unrealistic given that the pilot commenced during the pandemic;
- How information is relayed on how to use bells on e-scooters;
- How complaints are resolved and penalties to re-offenders;
- Long term planning and the intent to add more e-scooters in the future.

Other questions and comments were related to, but not limited to:

- If the Transportation Committee approves the continuation of the pilot project, it should be extended for the next two summers and/or until circumstances return to normal;
- Staff should provide an awareness/education campaign for bicycles and e-scooters;
- Suggestion to have an accessible levy such as was done with accessible cabs;
- Complaints process should be streamlined.

In response to questions, Ms. Wilker provided the following:

- Staff have been collecting information such as:
 - the number of riders (including how many are taking e-scooters and replacing walking, cycling and car trips)
 - the number of trips
 - the number of injuries
 - where riders were going (i.e. shopping)
- Staff worked with providers to lower the speed limit in the ByWard Market from 20 kms to eight kms. This proved to be unsuccessful and providers suggested to remove access in this area entirely.
- During this pilot process, providers who met requirements could participate (currently at three providers). Should the pilot be extended, there would be a competitive process with one successful provider.
- Staff committed to using plain language for instructions on how to use e-scooters.
- Riders who own e-scooters are required to follow the same rules as the rented e-scooters.

After discussion, the Committee thanked Ms. Wilker for her continued efforts in keeping the Committee involved in this process. The Committee then RECEIVED this item for information.

ADJOURNMENT

The meeting adjourned at 7:35 p.m.

Committee Coordinator

Chair