



Accessibility Advisory Committee

MINUTES 9

Tuesday, September 15, 2020

6:30 pm

This Meeting was held through electronic participation in accordance with Section 238 of the *Municipal Act, 2001* as amended by Bill 197, the *COVID-19 Economic Recovery Act, 2020*.

Notes: Please note that these Minutes are to be considered DRAFT until confirmed by Committee.

Present: Chair: Phillip B. Turcotte
Vice-Chair: Melanie Benard
Members: Jo-Anne Bryan, Ana Maria Cruz-Valderrama,
Murray Gallant, Roy Hanes, Vania Karam, Jennie St-Martin
and Brian Wade
Reserve member Holly Ellingwood

Absent: Members: Kathleen Forestell, Don Patterson and
Councillor Matt Luloff (non-voting member)

Others: Councillor Shawn Menard, Glebe Ward (17)
Melanie Boyer, Councillor Menard's Office
Luc Marineau, Manager, Design and Construction, Planning,
Infrastructure and Economic Development
Richard Holder, Manager, Rail Infrastructure, Transportation
Services
Rich Piloseno, Project Manager, Capital Transit,

Transportation Services

Kathleen Wilker, Project Officer, Transportation Services

Chris Gillcash, Coordinator, Strategic Support, Transportation Services

Tyler Cox, Manager, Legislative Services, Office of the City Clerk (OCC)

Megan Richards, Corporate Accessibility Specialist, Legislative Services, OCC

Arda Erturk, Cofounder, Roll Technologies Inc.

Jonathan Hopkins, Lime E-Scooters

Chris Schafer, Lime E-Scooters

Eric Pelot, Coordinator, OCC

Carole Legault, Coordinator, OCC

DECLARATIONS OF INTEREST

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 8 - June 16, 2020

CONFIRMED

TRANSPORTATION SERVICES

1. E-SCOOTERS PILOT PROJECT

CITY WIDE

COMMITTEE RECOMMENDATION

That the Accessibility Advisory Committee provide feedback as

appropriate.

Kathleen Wilker, Project Officer, Transportation Services, Arda Erturk, Cofounder, Roll Technologies Inc., Jonathan Hopkins, Lime E-Scooters and Chris Schafer, Lime E-Scooters were in attendance to respond to questions from members of the Accessibility Advisory Committee.

Ms. Wilker provided opening remarks and provided statistics since the launch of the E-Scooter Pilot Project and each e-scooter representative provided a brief summary of their services.

Questions and comments were related to, but not limited to:

- How the statistics may be unrealistic given that the pilot commenced during the pandemic;
- How information is relayed on how to use bells on e-scooters;
- How complaints are resolved and penalties to re-offenders;
- Long term planning and the intent to add more e-scooters in the future.

After discussion, the Committee RECEIVED this item for information.

PRESENTATION

2. STAGE 2 LRT ACCESSIBILITY UPDATE

CITY WIDE

COMMITTEE RECOMMENDATION

That the Accessibility Advisory Committee receive a presentation and provide feedback as appropriate.

Richard Holder, Manager, Rail Infrastructure, Transportation Services (TSD) and Rich Piloseno, Project Manager, Capital Transit, TSD provided the Committee with a PowerPoint slide presentation, which is held on file with the Office of the City Clerk.

Brent Manuel, resident touched on the hand sanitizer stations at Fallowfield Station; whether a customer can get sign language interpretation at a customer service kiosk and inquired as to the accessibility groups consulted for Stage 1 and Stage 2 LRT.

Questions and comments were related to the number of accessible washrooms and that they be gender-neutral; the location of escalators and gates; and tactile pathways. The Committee also requested to be consulted on the naming of the train stations.

Discussions having concluded, the Committee RECEIVED this item for information.

OFFICE OF THE CITY CLERK

ACCESSIBILITY OFFICE

3. ACCESSIBILITY OFFICE UPDATE

CITY WIDE

COMMITTEE RECOMMENDATION

That the Accessibility Advisory Committee receive an update and provide feedback as appropriate.

Megan Richards, Corporate Accessibility Specialist spoke to a PowerPoint presentation, a copy of which is held on file with the Office of the City Clerk. The presentation touched on the following points:

- Ottawa Public Health and social impacts of COVID-19
- Community and Social Services, Human Needs Task Force
- 10 Year Housing and Homelessness Plan
- Inclusive Recreation

Ms. Richards responded to Members' questions about the number of accessible housing units and complaints (in general) received through social media. Members comments touched on the need to add more portable accessible washrooms and hand washing stations; and a suggestion to provide more COVID-related statistics in relation to long term care centres.

The Committee thanked Ms. Richards for the update and RECEIVED the item for information.

4. WORKING GROUP UPDATES

CITY WIDE

COMMITTEE RECOMMENDATION

That the Accessibility Advisory Committee receive the updates for information.

Chair Turcotte provided a brief update on the Transit on-line booking working group.

The Committee RECEIVED this item for information.

INQUIRIES

Chair Turcotte submitted the following two inquiries:

Inquiry regarding the Rental Housing Property Management By-Law and Rental Accommodation Study Update Report

At the August 20, 2020, meeting of the Community and Protective Services Committee, staff presented a report entitled: "Rental Housing Property Management By-law and Rental Accommodation Study Update"

1. Despite describing several disability-related proposals having to do with capital maintenance planning and disability-related tenant accommodations, the report

nonetheless indicated that "There are no accessibility impacts arising out of the recommendations of this report." How did staff reach this conclusion?

2. The same report also proposed the use of the term "special needs" in relation to disability-based accommodations. How did staff come to the conclusion that it would be acceptable to use the term "special need" in relation to disability and accessibility?

Accessibility Impacts in staff reports

The standard template for staff reports to standing committees and Council includes the heading: "ACCESSIBILITY IMPACTS"

1. What analysis or process are staff required to undertake in order to populate this section of a report?

2. Under what circumstances would it be appropriate for staff to indicate that there are no accessibility impacts arising out of a particular report or recommendation?

OTHER BUSINESS

BANK STREET CANAL BRIDGE

MOTION No. AAC 2020 1/9

Moved by Vice-Chair M. Benard

That the Accessibility Advisory Committee approve the addition of the following item for consideration by the Committee at today's meeting, pursuant to Section 20(3) of the Advisory Committee Procedure By-law:

"Bank Street Canal Bridge"

CARRIED

Chair Turcotte provided opening remarks explaining that this report was considered at the Transportation Committee meeting on September 2, 2020 and that a motion was approved to consult with the Accessibility Advisory Committee and other groups of

persons with disabilities to determine best practice for the design of Multi-Use Pathways that ensures safety and accessibility for persons with disabilities and seniors.

Councillor Menard thanked members for adding this item to the agenda and described the proposed modifications to the Bank Street Canal Bridge. Luc Marineau, Manager, Design and Construction, Planning, Infrastructure and Economic Development was also in attendance to respond to questions.

Questions and comments related to the challenges of pedestrian and bus traffic post COVID-19; the height of the sidewalks, the slope and grade of the bridge and the segregation of a pathway to separate the pedestrian from cyclists/scooters.

After discussion, the Committee RECEIVED this item for information.

ADJOURNMENT

The meeting adjourned at 9:46 p.m.

Committee Coordinator

Chair