

2017-2018 Winter Operations Service Requests

Winter Operations - Main Service Request Categories	1 - ORLÉANS	2 - INNES	3 - BARRHAVEN	4 - KANATA NORTH	5 - WEST CARLETON-MARCH	6 - STITTSVILLE	7 - BAY	8 - COLLEGE	9 - KNOXDALE-MERIVALE	10 - GLOUCESTER-SOUTHGATE	11 - BEACON HILL-CYRVILLE	12 - RIDEAU-VANIER	13 - RIDEAU-ROCKCLIFFE	14 - SOMERSET	15 - KITCHISSIPPI	16 - RIVER	17 - CAPITAL	18 - ALTA-VISTA	19 - CUMBERLAND	20 - OSGOODE	21 - RIDEAU-GOULBOURN	22 - GLOUCESTER-SOUTH NEPEAN	23 - KANATA SOUTH	TOTAL
Catchbasins	167	125	133	38	20	51	110	102	127	98	71	121	97	109	136	155	141	143	227	10	22	117	95	2415
Culverts – Private	0	0		0	29	0	1	0	0	0	0	0	1	0	0	0	0	0	11	6	6	0	0	54
Ditches	1	1	1	1	61	4	8	4	4	4	0	0	0	0	4	5	0	1	35	34	27	2	2	199
Private Property	36	36	35	25	15	18	22	34	15	19	17	20	16	20	26	46	45	30	74	84	99	28	38	798
Road Boulevard/Easement	6	5	8	5	10	10	17	14	10	5	2	47	23	15	29	19	17	7	9	10	6	7	11	292
Road Flasher/Barricade	6	1	3	2	6	3	2	7	9	2	0	6	8	4	12	2	15	7	4	4	6	2	1	112
Road Shoulder	2	2	1	2	12	5	3	3	5	1	2	4	3	3	5	5	4	4	6	5	8	3	2	90
Road Travelled Surface <i>(see table below for further breakdown)</i>	580	808	546	171	476	203	367	606	651	545	444	677	567	624	602	809	825	640	581	369	442	425	395	12353
Roads Operations General	124	88	115	58	129	45	104	126	120	98	69	133	121	102	142	154	127	96	126	112	95	82	111	2477
Sidewalk/Pathways	63	72	78	56	0	39	76	106	48	72	77	283	123	243	166	113	171	111	49	17	23	66	87	2139
TOTAL	985	1138	920	358	758	378	710	1002	989	844	682	1291	959	1120	1122	1308	1345	1039	1122	651	734	732	742	20929

Road Travelled Surface	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	TOTAL
Not plowed/treated	140	223	160	38	93	72	62	93	81	75	57	110	143	88	116	77	102	100	185	78	154	147	83	2477
Pothole	136	260	138	58	222	47	169	282	243	280	189	190	159	248	175	457	388	262	91	119	124	58	169	4464
Slippery/icy	87	138	94	21	81	25	35	77	107	60	70	71	60	87	87	77	80	89	94	94	61	95	38	1728
Snowbanks cut back	94	124	69	8	12	23	37	66	69	42	46	142	113	64	113	105	145	56	111	7	14	58	46	1564
Debris/Litter	71	34	36	30	25	20	28	57	80	48	54	91	49	70	56	56	56	80	45	46	55	42	35	1164

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Catchbasins	759	601	698	344	51	633	315	420	359	408	206	274	307	228	382	444	257	445	1114	62	154	760	590	9811
Culverts – Private	1	0	0	0	42	1	9	1	3	0	1	0	0	0	1	2	0	1	19	24	22	4	0	131
Ditches	1	6	0	0	88	6	12	14	7	9	4	0	1	0	7	7	1	1	60	56	61	10	4	355
Private Property	52	45	74	42	197	27	24	40	44	34	20	26	28	23	43	36	43	30	99	89	112	69	58	1255
Road Boulevard/Easement	9	6	18	12	15	18	34	16	8	9	5	23	8	16	27	28	13	12	15	5	11	19	10	337
Road Flasher/Barricade	2	3	2	2	2	0	0	3	3	1	0	11	4	7	4	9	3	1	3	4	2	1	0	67
Road Shoulder	3	1	4	4	17	3	4	5	3	4	1	3	5	4	8	2	7	4	8	8	10	4	8	120
Road Travelled Surface <i>(see table below for further breakdown)</i>	1744	1582	1288	1020	896	1036	899	1397	1348	1804	838	1365	1252	1017	1676	1861	1855	1382	1786	641	977	1569	1540	30773
Roads Operations General	196	173	264	131	146	129	134	219	175	166	92	186	186	145	180	201	181	156	282	115	137	215	206	4015
Sidewalk/Pathways	112	125	197	116	9	137	139	114	97	131	124	412	181	467	265	204	288	171	99	6	38	198	157	3787
TOTAL	2879	2542	2545	1671	1463	1990	1570	2229	2047	2566	1291	2300	1972	1907	2593	2794	2648	2203	3485	1010	1524	2849	2573	50651

Road Travelled Surface	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	TOTAL
Not plowed/treated	710	606	525	359	142	498	283	442	285	329	158	429	393	272	573	342	475	287	852	106	244	720	585	9615
Pothole	316	312	245	245	498	153	237	428	509	956	366	302	292	228	373	941	736	537	217	308	407	199	308	9113
Slippery/icy	374	325	193	134	107	171	166	230	181	217	122	97	194	129	223	213	143	266	341	112	142	249	248	4577
Snowbanks cut back	169	211	186	203	50	134	119	153	163	165	95	381	287	244	373	208	384	132	155	33	44	231	295	4415
Debris/Litter	56	38	51	31	22	21	43	54	89	71	45	80	26	67	44	74	49	65	50	34	40	43	30	1123

2019-2020 Winter Operations Service Requests

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	Catchbasins	183	152	181	102	35	119	112	135	145	144	75	141	155	128	192	162	171	154	179	15	33	177	188
Culverts – Private	0	1	0	0	15	1	5	0	1	1	0	0	0	0	1	3	0	0	4	6	8	0	0	46
Ditches	0	0	2	1	69	4	10	6	6	9	2	0	1	1	3	4	0	1	40	27	34	1	1	222
Private Property	23	43	47	22	109	42	20	45	27	35	8	29	28	10	35	45	35	22	76	77	83	44	67	972
Road Boulevard/Easement	14	7	10	7	10	13	15	11	9	5	7	15	16	21	19	27	21	7	13	3	5	12	12	279
Road Flasher/Barricade	0	2	2	1	0	0	2	4	0	2	2	5	6	11	3	2	5	4	0	6	1	2	0	60
Road Shoulder	2	0	2	3	16	5	0	12	1	2	1	1	2	0	4	2	5	4	9	11	4	2	3	91
Road Travelled Surface <i>(see table below for further breakdown)</i>	541	744	722	307	626	450	516	711	823	926	475	573	500	673	1807	836	838	532	664	369	494	626	405	15158
Roads Operations General	104	97	108	65	120	101	98	115	69	110	52	95	104	77	116	115	120	89	122	75	91	134	120	2297
Sidewalk/Pathways	67	79	73	116	5	112	81	73	65	106	62	197	104	287	189	136	172	122	67	6	30	82	128	2359
TOTAL	934	1125	1147	624	1005	847	859	1112	1146	1340	684	1056	916	1208	2369	1332	1367	935	1174	595	783	1080	924	24562

Road Travelled Surface	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	TOTAL
Not plowed/treated	101	175	170	94	70	141	94	89	95	138	52	100	110	101	138	120	149	82	121	44	103	183	162	2632
Pothole	226	332	308	88	372	116	215	393	473	509	287	189	208	280	411	437	375	220	283	201	204	150	79	6356
Slippery/icy	63	55	53	20	78	64	74	65	58	89	26	41	39	61	58	86	41	57	91	52	58	73	45	1347
Snowbanks cut back	46	80	93	48	14	77	45	53	29	68	24	95	56	109	1093	68	158	56	50	6	26	105	57	2456
Debris/Litter	51	49	56	30	26	19	38	67	76	51	54	92	41	64	55	63	49	59	47	38	50	75	33	1183