

**INFORMATION TECHNOLOGY
SUB-COMMITTEE
REPORT 3
9 DECEMBER 2020**

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**SOUS-COMITÉ DE LA
TECHNOLOGIE DE L'INFORMATION
RAPPORT 3
LE 9 DECEMBRE 2020**

**EXTRACT OF DRAFT MINUTES 6
INFORMATION TECHNOLOGY
SUB-COMMITTEE

30 NOVEMBER 2020**

**EXTRAIT DE L'ÉBAUCHE DU
PROCÈS-VERBAL 6 DU
SOUS-COMITÉ DE LA
TECHNOLOGIE DE L'INFORMATION
LE 30 NOVEMBRE 2020**

2021 DRAFT OPERATING AND CAPITAL BUDGETS –
INFORMATION TECHNOLOGY SUB-COMMITTEE

ACS2030-FSD-FIN-0023

CITY WIDE

REPORT RECOMMENDATION:

That the Information Technology Sub-committee consider the relevant portions of the draft 2021 Operating and Capital Budgets, and forward its recommendations to Council, sitting as Committee of the Whole, for consideration at the meeting to be held 9 December 2020.

The Sub-Committee received a slide presentation overview of its portion of the 2021 Draft Operating and Capital City Budget from Mr. Sandro Carlucci, Acting Chief Information Officer, Information Technology Services (ITS), Innovative Client Services (ICS) Department. A copy of this presentation is held on file with the City Clerk. Ms Valerie Turner, General Manager, ICS, along with Messrs. Brian Wilson, Chief Information Security Officer, ITS, ICS, and Lee Farrell, Manager, Frontline Services, ITS, ICS, were present to respond to questions.

The Sub-Committee's questions to staff and discussions touched upon the points referenced in the presentation and included, but were not necessarily limited to: thanking staff for their efforts throughout the City's dealing with the COVID19 pandemic, which had greatly increased demand for City workforce connectivity; timelines for new enrolment software roll-out; whether the resources staff require are adequate to meet demands; the future of mobile and/or remote work beyond COVID19 and its potential budget implications; increased levels of SPAM emails

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and other cyber-security issues, and; the status of equipment purchased to deal with the COVID19 emergency and related lifecycle maintenance and replacement issues.

Councillor Tierney then introduced the following 'Roadmap' Budget Motion:

MOTION N^o ITSC 2020 06/01

Moved by Councillor T. Tierney:

THAT the Information Technology Sub-committee (ITSC) recommend that Council, sitting as Committee of the Whole, approve the ITSC portion of the 2021 Draft Operating and Capital Budget, as follows:

- 1. The Information Technology Services Budget as follows:**
 - a. Information Technology Services Operating Resource Requirement (pages 3-4 of the ITSC budget book);**
 - b. ITSC Capital Budget (page 5 of the ITSC budget book, individual projects listed on page 11).**

There being no further discussion, the report recommendation was put before the Sub-Committee and was 'CARRIED', as amended by Motion N^o ITSC 2020 06/01.