



Transit Commission

Minutes 10

**Thursday, 23 January 2020
2:00 p.m.**

Andrew S. Haydon Hall, 110 Laurier Avenue W.

- Notes:**
1. *Please note that these Minutes are to be considered DRAFT until confirmed by the Commission*
 2. *Underlining indicates a new or amended recommendation approved by Commission.*

Present:

Chair: Councillor A. Hubley
Vice-Chair: Councillor J. Cloutier
Councillors: R. Brockington, G. Gower, T. Kavanagh,
C. McKenney, J. Sudds, T. Tierney
Public Members: A. Carricato, M. Olsen, S. Wright-Gilbert

Absent: Public Member L. Williams (as advised)

DECLARATIONS OF INTEREST

No Declarations of Interest were filed.

TRANSPORTATION SERVICES - VERBAL UPDATE

1. CONFEDERATION LINE AND BUS SERVICE UPDATE

CITY WIDE

Following introductory remarks by Chair Hubley and Mr. Steve Kanellakos, City Manager, those in attendance received a brief slide presentation (held on file with the City Clerk) and verbal update from Mr. John Manconi, General Manager, Transportation Services Department (TSD), to address the issues that LRT customers had recently been experiencing on the Confederation Line, and to provide an update on what was currently being done to address these issues.

Messrs Troy Charter, Director, Transit Operations, TSD, Pat Scrimgeour, Director, Transit Customer Systems and Planning, Michael Morgan, Director, Rail Construction Program, TSD, M. Rick O'Connor, City Clerk, Peter Lauch, CEO, Rideau Transit Group / Rideau Transit Maintenance, and Matthew Slade, Project Director, Ottawa Light Rail Construction, EllisDon Corporation, were also present to respond to questions.

Councillors S. Blais, L. Dudas, M. Fleury, J. Harder, R. King, J. Leiper, M. Luloff, C.A. Meehan, and S. Menard were also in attendance.

Questions to staff and to representatives from RTG / RTM included, but were not necessarily limited to: January service reliability; assessment of maintenance programs (i.e., scheduling, inspections and the monitoring and testing automated and on-board systems); communications failures and the need for new, improved protocols; proposals for a GPS-related app to help inform of cancellations in a timelier manner; the hiring of JBA Corporation to help with engineering solutions; Train Control and Monitoring System (TCMS) and Vehicle On-Board Controller (VOBC) system disruptions; door mechanism failures; software changes; train dwell times; rail track and switch issues; location-based service failures; weather-related track and switch maintenance; snow clearing at Blair and other Stations; differences between the Trillium and Confederation Lines; problems with train pantographs and the overhead catenary wiring system resulting in sparking; the ability of train operators to monitor potential wiring problems; contingencies to

assist disabled users in the event of breakdowns; the need for a greater presence and more timely response by RTG; questions around a reduced fleet and the number of trains available for active service; problems with braking, 'wheel flats' and slippage; ridership data; continued R1 replacement bus service; reorganizations at RTG and Alstom and the implementation of a new reporting structure for JBA (to include updates to the Commission); the inability to determine root causes for ongoing problems; and, why many of these issues could not have been better anticipated.

The Commission also heard from the following public delegations:

- Ms Miranda Gray, addressing east-end switching issues
- Mr. David Jeanes, Transport Action, speaking to various LRT-related issues

Discussions continued until 6:29 p.m., at which time the Chair noted that the meeting was about to lose quorum. On advice from the City Clerk, the remaining Commission members 'RECEIVED' the presentation for information, following which, questions to staff and discussions continued until the meeting was adjourned at 6:52 p.m.

ADJOURNMENT

The meeting was adjourned at 6:52 p.m.

Committee Coordinator

Chair