Community and Protective Services Committee

Minutes 5

Thursday, 29 August 2019
9:30 a.m.

Champlain Room, 110 Laurier Avenue W.

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Note: 1. Underlining indicates a new or amended recommendation approved by Committee

2. Except where otherwise indicated, reports requiring Council consideration will be presented to Council on 11 September in Community and Protective Services Committee Report 5.

3. Please note that the recorded votes and dissents contained in this Disposition are to be considered DRAFT until the Minutes of the meeting are confirmed by Committee.

DECLARATIONS OF INTEREST

See specific agenda item for declarations: Item 8 – Child Care and Early Years Service System Plan 2019-2023 and Provincial Budget Update

CONFIRMATION OF MINUTES

Minutes 4 - 20 June 2019

CONFIRMED
COMMUNICATIONS

Response to Inquiries

- CPS 01 - 19 - City Public Wi-Fi
- OCC 09 - 19 - Lake Ontario – St. Lawrence River Plan 2014

**MOTION CPS 05 – 01**

Moved by: Councillor M. Fleury

WHEREAS at its meeting of June 20, 2019, Councillor Fleury submitted Inquiry # CPS 02-19 concerning “Amendments to the Housing Services Act”; and

WHEREAS the written response was not circulated in time to be included on the Community and Protective Services Committee (CPSC) Agenda of August 29, 2019; and

WHEREAS staff had completed the response to the inquiry, and it was circulated to Members of Council on August 23, 2019; and

WHEREAS it would be appropriate for this inquiry response to be listed on the Agenda of August 29, 2019 so that it may be discussed in conjunction with the report entitled “Canada-Ontario Community Housing Initiative (2019-2022) and Proposed Amendments by the Province to the Housing Services Act, 2011”, which is complementary to the inquiry;

THEREFORE, BE IT RESOLVED THAT, pursuant to subsection 89(3) of the Procedure By-law, the response to Inquiry # CPS 02 - 19 with respect to Amendments to the Housing Services Act be added to the agenda for today’s meeting.

CARRIED

(This item was discussed in conjunction with item #7 - Canada-Ontario Community Housing Initiative (2019-2022) and Proposed Amendments by the Province to the Housing Services Act, 2011)
MOTION CPS 05 - 02

Moved by: Councillor M. Fleury

BE IT RESOLVED that pursuant to subsection 89(3) of the Procedure By-law, this motion be added to the agenda for today’s meeting, Inquiry CPS 01 - 19 - City Public Wi-Fi

CARRIED

Councillor M. Fleury understands that the City is changing Wi-Fi providers, but it is expected that Wi-Fi be provided in every City facility; libraries, community centres, City Hall, skating rinks, etc…. What is the roadmap to make this happen and when? Dan Chenier, General Manager, Recreation, Cultural and Facility Services stated that at the moment they are replacing the Wi-Fi in the 25 buildings by the end of this year. The rest will be looked at, but it is a budget pressure.

The inquiry was RECEIVED as presented.

RECREATION, CULTURAL AND FACILITY SERVICES

COMMUNITY RECREATION AND CULTURAL PROGRAMS

1. COMMEMORATIVE NAMING PROPOSAL – ALFRED MCCOY PARK

   ACS2019-PRC-GEN-0009 STITTSVILLE (6)

That the Community and Protective Services Committee recommend Council approve the proposal to name the West Ridge Park “B” park located at 73 West Ridge Drive, the “Alfred McCoy Park”.

CARRIED
2. COMMEMORATIVE NAMING PROPOSAL – KATHY ABLETT ROOM

ACS2019-PRC-GEN-0010  RIVER (16)

That the Community and Protective Services Committee recommend Council approve the proposal to name the Seniors Room in the Hunt Club Riverside Park Community Centre the “Kathy Ablett Room.”

CARRIED

3. COMMEMORATIVE NAMING PROPOSAL – RABBI BULKA KINDNESS PARK

ACS2019-PRC-GEN-0011  ALTA VISTA (18)

That the Community and Protective Services Committee recommend Council approve the proposal to name the Featherston Park, located at 2330 Virginia, “Rabbi Bulka Kindness Park”

CARRIED

4. COMMEMORATIVE NAMING PROPOSAL – MARK YAKABUSKI PARK

ACS2019-PRC-GEN-0007  STITTSVILLE (6)

That the Community and Protective Services Committee recommend Council approve the proposal to name the future park located at 315 Haliburton Heights the “Mark Yakabuski Park”.

CARRIED
5. COMMEMORATIVE NAMING PROPOSAL – LES LYE STUDIO THEATRE

That the Community and Protective Services Committee recommend Council approve the proposal to name the Studio Theatre in Meridian Theatres Centerpointe the “Les Lye Studio Theatre”

Councillor T. Kavanagh commented that she was concerned that many of the nominations brought forward today are worthy but that the overwhelming majority are men. She asked if the Department would be looking at the process through a gender equity lens. Dan Chenier, General Manager, Recreation, Cultural and Facility Services noted that this has arisen as a concern and that a policy is being drafted with a view to gender equity on nominations.

The report recommendation was put to Committee and CARRIED as presented.

EMERGENCY AND PROTECTIVE SERVICES
PUBLIC POLICY DEVELOPMENT BRANCH

6. 2019-2022 BY-LAW REVIEW WORK PLAN

That the Community and Protective Services Committee recommend that Council approve the 2019-2022 By-law Review Work Plan set out in Document 1 and as further outlined in this report.

Chair Sudds gave introductory remarks on the report and the process for the meeting.

Anthony Di Monte, General Manager of Emergency and Protective Services
gave a brief summary of the report and introduced Valerie Bietlot, Manager, Public Policy Development. She then gave a PowerPoint presentation on the highlights of the report. A copy of the presentation is held on file with the City Clerk’s office.

Following the presentation, motions to be voted later in the meeting were delivered by the proposing Councillors.

The Committee heard from the following delegations:

1. *William Skorupinski - Vice President Automotive Services and Mobility, Canadian Automobile Association (CAA) North and East Ontario – They have concerns for motorists, tow truck drivers and towing businesses, where the absence of regulation, specifically at the provincial level, has resulted in a variety of models across Ontario that have led to inconsistent consumer protection and safety standards impacting industry operations. Currently, only 17 municipalities in Ontario, (approximately 5% of municipalities) regulate towing through municipal bylaws and licensing. Have worked with the City on stricter Tow Truck by-law.

2. Bob Brown - Speaking in support of the accessible taxi review. Long term advocate and person with disability. Former chair of former City Taxi advisory Committee and involved in accessible taxi file at that file. Concerned that Vehicle for Hire (VFH) accessibility fund did not go towards ensuring viability of the services. Highly recommend review of the accessibility taxis to make sure we have a viable and sustainable industry.

3. *Philippe Parisot – Supports the review of the VFH By-law. He has driven for Uber and as a taxi driver and there needs to be a better way. You can’t make ends meet as an Uber driver.

4. Tony Hajjar – Taxi driver and speaking on behalf of taxi drivers. With the last Council when VFH was approved it also added to taxi driver costs. Many plates, especially accessible plates, are being returned to the City. It is expensive to run an accessible vehicle. People are not making enough to cover their expenses and so are returning the plates. A lot of by-laws that are so strict on the taxi industry, while being more
lenient on cars like Uber. Wants Council to review all by-laws.

5. Marc Andre Way – Coventry Connections – It was the will of Council in 2016 to take handcuffs off the industry. However, the meter descriptions were not updated and are out of date. Are asking through the motions being presented to allow flexibility to use more than one device as a meter. It is important for the taxi industry to be able to present a new methodology to staff to see if it meets the satisfaction of the City. Allow us to use different forms of meters.

6. Walid Skaff – Taxi driver and owner – Spoke to the issue of the soft meters and the recent proposal from the company not supported by the union and recent vote. He is not against technology. Spoke to the fact that the company wants soft meters. They are concerned that it gives the companies more control and power over drivers.

[* All individuals marked with an asterisk either provided their comments in writing or by email; all such comments are held on file with the City Clerk.]

Following the presentation and delegations committee members asked staff a variety of questions regarding but not limited to these points:

- The scope on the snow plow licensing review will be communicated.

- Directions to staff were communicated on noise, signs and encroachment.

The motions were introduced by the proposing Councillors and discussion on each.

The report recommendation was put to Committee and CARRIED as amended by the following motions.
MOTION CPS 05 - 03

Moved by: Councillor K. Egli

BE IT RESOLVED that pursuant to subsection 89(3) of the Procedure By-law, this motion be added to the agenda for today’s meeting, to be considered in conjunction with the 2019-2022 By-law Review Workplan report.

CARRIED

MOTION CPS 05 - 04

Moved by: Councillor K. Egli

WHEREAS the proposed 2019-2022 By-law Review Workplan sets out the by-law reviews for this Term of Council in accordance with the Council-approved By-law Review Framework, and provides for a mid-term Minor Amendments Report scheduled for Q1 2021 for those items that are minor, of an administrative nature, or are limited in scope but that still require a by-law amendment; and,

WHEREAS there is a desire that some minor amendments to the Vehicle-For-Hire By-law be implemented immediately;

THEREFORE BE IT RESOLVED that the Vehicle-For-Hire By-law (2016-272, as amended) be amended as follows:

1. Amend Subsection 83(1) to reduce the number of taxicab inspections from two (2) per year to one (1) per year for taxicabs that are older than five (5) model years, so that all classes of taxicabs only require one (1) taxicab inspection per year (subject to the Chief License Inspector requiring additional inspections for particular vehicles for public health and safety or consumer protection purposes, in accordance with the by-law);

2. Amend Section 54 to allow the prescribed taxicab identification number located on the side of the taxicab to be removed from the taxicab when it is not in service;

3. Amend Schedule B (Taxicab Tariff) to augment the tariff for cleaning of the taxicab from $50 to $150, to be paid by the customer in circumstances when the customer has caused the taxicab to be soiled so that it must be taken out of service in order to be cleaned; and,
THEREFORE BE IT FURTHER RESOLVED that the General Manager, Emergency and Protective Services, prepare the required amending by-laws in consultation with the City Solicitor for enactment by Council as soon as possible.

CARRIED

**MOTION CPS 05 - 05**

Moved by: Councillor E. El-Chantiry

*BE IT RESOLVED that pursuant to subsection 89(3) of the Procedure By-law, this motion be added to the agenda be added to the agenda for today’s meeting, to be considered in conjunction with the 2019-2022 By-law Review Workplan report.*

CARRIED

**MOTION CPS 05 - 06**

Moved by: Councillor E. El-Chantiry

*WHEREAS in 2016 City Council approved flexible pricing for taxicab service that does not exceed the prescribed maximum fare set out in the by-law, to be used under certain conditions when an app is used by a taxi broker to connect passengers to taxicab service; and,*

*WHEREAS alternative technologies to the traditional taximeter may be available to the taxi industry to implement flexible pricing,*

*THEREFORE BE IT RESOLVED that the Vehicle-For-Hire By-law (2016-272, as amended) be amended to authorize the Chief License Inspector to:*

1. Approve the use of alternative technologies for taximeters to allow the implementation of flexible pricing for taxicab service when an app is used, in accordance with Section 90 of the by-law, provided that the alternative technology in question:
   a. ensures an accurate reading of the trip and fare to be charged to the customer;
   b. is secure and tamper-proof; and*
c. meets any other necessary conditions prescribed by the Chief License Inspector for consumer protection; and

2. Waive any by-law requirements related to taximeters, as necessary, to implement the alternative technology that meets the Chief License Inspector’s requirements.

BE IT FURTHER RESOLVED that the General Manager, Emergency and Protective Services, prepare the required amending by-laws in consultation with the City Solicitor for enactment by Council as soon as possible.

CARRIED

MOTION CPS 05 - 07

Moved by: Councillor Luloff

WHEREAS the Vehicle-For-Hire By-law currently regulates the provision of on-demand accessible taxicab service, including that such accessible taxicab service be available 10 hours a day, 5 days a week, and,

WHEREAS complaints and concerns have been expressed about accessible taxicab services, including the quality and availability of accessible taxicab services and the cost to accessible taxi plate holders of providing accessible taxicab service, and

WHEREAS a targeted study of these complaints and concerns is deemed necessary, and this study goes beyond a review of the current regulations and by-law,

THEREFORE BE IT RESOLVED that the General Manager of Emergency and Protective Services

1. Review the feasibility of conducting a study of the complaints and concerns expressed regarding the quality, availability, and costs on-demand accessible taxicab services, including their causes, and recommending any potential solutions for improvements; and

2. In advance of the 2020 Budget process, report back to the Community and Protective Services Committee on the potential scope of work to undertake
such study of accessible taxicab services, including the costs associated with such review, the capacity for staff to undertake this review, and the anticipated timelines for the review.

CARRIED

**MOTION CPS 05 - 08**

Moved by: Councillor M. Fleury

**WHEREAS** Ottawa Markets (MSC) is an organization that was created in January 2018, with the Council approval of the Revitalization of the Byward and Parkdale Markets – New Management Model and Governance Structure report (ACS2017-PIE-ED-0006);

**WHEREAS** the Planning, infrastructure and Economic Development (PIED) 2019 Work Plan report (ACS2019-PIE-GEN-0002) includes “Ottawa Markets By-law repeal”; and

**WHEREAS** Ottawa Markets (MSC) is expected to ask City Council to repeal the ByWard Market By-law (2008-449, as amended) and the Parkdale Market By-law (2008-448, as amended) in 2020 to replace it with policies and procedures to be submitted by Ottawa Markets (MSC);

**THEREFORE BE IT RESOLVED** that the above-noted by-law repeal be added to the 2019-2022 By-law Review Work Plan as an item for the Planning, Infrastructure and Economic Development department in Q4 2020, in consultation with Legal Services, and representatives from Ottawa Markets (MSC).

CARRIED

Moved by Councillor McKenney (On behalf of Menard)

**WHEREAS** the Vehicle-For-Hire By-law enacted by Council in 2016 prescribes a licensing regime with accompanying regulations and standards for taxicabs, private transportation companies (PTCs), and limousines; and

**WHEREAS** the current model creates regulatory inequities among the various vehicle-for-hire providers, which may result in a less regulated monopolistic market that will not benefit residents;
WHEREAS the current regulations regarding taxi plate issuance and taxi brokers create a structure that is monopolistic and disfavours individual taxi plate holders and taxi drivers; and,

WHEREAS the working conditions of taxicab drivers and PTC drivers should also be taken into consideration in the regulatory model; and,

WHEREAS complaints have been received from the taxi industry regarding the challenges and high costs of delivering taxicab services generally, and accessible taxicab services in particular; and

WHEREAS the accessible community is also dissatisfied with quality and availability of on-demand accessible taxicab services; and,

WHEREAS a comprehensive review of the regulatory model for vehicles-for-hire in the City is required;

THEREFORE BE IT RESOLVED THAT:

1. The Vehicle-For-Hire By-law (2016-272, as amended) be included on the 2019-2022 By-law Review Workplan for Emergency and Protective Services to enable a comprehensive review of the regulatory model for taxis and private transportation companies (PTCs) and to provide recommendations for improvements, including but not limited to a review of the following: the licensing regime and the regulation for the issuance of taxi plates, including the number of plates to be issued and the processes for doing so; the role and regulatory model for dispatching of calls and taxi brokers; the quality and availability of on-demand accessible taxicab services; the efficacy of enforcement of PTC regulations such as prohibitions on street hailing; and the need for driver training across all licensed categories; and

2. BE IT FURTHER RESOLVED THAT that work will begin in 2022 and staff will report back with findings and recommendations in Q3 2024.

Councillor Menard noted that due to comments from Committee members stating that they would not be supporting the motion he asked that it be withdrawn.

WITHDRAWN
DIRECTION TO STAFF

1. Direct PIED staff, in collaboration with Emergency and Protective Services and Transportation Services staff, to consider the feasibility of a new ByWard Market by-law that would include provisions such as the regulation of noise, parking, encroachment, patios and private property signs for the ByWard Market Public Realm report expected to be before Council in Q2 2020.

2. Direct staff to evaluate the feasibility of amending the Noise By-law, vis-à-vis the provisions set out in the HTA, and include any potential amendments as part of the minor amendment report outlined in the Bylaw Review Workplan.

COMMUNITY AND SOCIAL SERVICES

HOUSING SERVICES


ACS2019-CSS-GEN-0010

That Community and Protective Services Committee recommend Council approve:

1. That the Director, Housing Services be delegated the authority to approve, and submit to the Ministry of Municipal Affairs and Housing, on a quarterly basis, the City’s Canada-Ontario Community Housing Initiative Investment Plan (COCHI) based on the details of the program and the spending plan outlined in this report.

2. That the Director, Housing Services, be delegated authority to reallocate funding from one Canada-Ontario Community Housing Initiative stream and component to another within the same
program year if the original planned commitment for funding as outlined within the approved Plan cannot be met, and to obtain Ministry approval for such reallocation where required, in keeping with the process outlined within the report.

3. That in the event additional funding becomes available under the Canada-Ontario Community Housing Initiative due to any reallocation by the Ministry, the Director, Housing Services, be delegated authority to amend the Investment Plan and allocate the additional funding in keeping with the process outlined in this report.

4. The Director, Housing Services, be delegated authority to approve and submit the City’s Canada-Ontario Community Housing Initiative Sustainability Plan to the Ministry of Municipal Affairs and Housing, listing each funded capital repair component project and demonstrating the long-term sustainability of the housing provider receiving the funding;

5. That the Director, Housing Services be delegated the authority to allocate all Canada Ontario Community Housing Investment funding provided such allocations are in accordance with the provincial guidelines, the Investment Plan and the priorities set out in this report.

That Community and Protective Services Committee recommend Council receive for information purposes:

6. The proposed changes by the Government of Ontario to the provincial Housing Services Act, 2011.

Shelley VanBuskirk, Director, Housing and Lisa Goodfellow, Program Manager, Social Housing responded to questions from Committee Members.

Councillor Fleury inquired if it would be possible to do a flow chart of specific housing funding over the last 5 years from the Federal, Provincial and City of Ottawa. Shelley VanBuskirk stated that this could be done and would follow up.
This was not a formal direction, but a commitment from staff nonetheless.

It was noted that the department was under spending on rent supplements, but the buffer was needed for rent increases etc.…

There are various streams of funding, some for repairs which are badly needed. To each of these streams there are terms and conditions associated with them that must be followed so never easy to transfer funds to another project.

The report recommendations were put to Committee and CARRIED and RECEIVED as presented.

CHILDREN'S SERVICES

8. CHILD CARE AND EARLY YEARS SERVICE SYSTEM PLAN 2019-2023 AND PROVINCIAL BUDGET UPDATE

ACS2019-CSS-GEN-0011 CITY WIDE

DECLARATION OF INTEREST

I, Councillor Diane Deans, declared a potential, deemed indirect pecuniary interest on the following item on Agenda 5 of the Community and Protective Services Committee:

Item 8 - CHILD CARE AND EARLY YEARS SERVICE SYSTEM PLAN 2019-2023 AND PROVINCIAL BUDGET UPDATE

as my daughter works at the Centre Éducatif Tournesol Municipal Child Care Centre.

Councillor Deans did not take part in the discussion on these items.
That the Community and Protective Services Committee recommend Council:

1. Approve the Child Care and Early Years Service System Plan 2019 – 2023 (Document 1) that establishes ten strategic priorities for the planning, management, and delivery of licensed child care and early years programs and services and the Funding Policy Statements (Document 2).

2. Delegate authority to the Manager, Children’s Services, to manage and administer the budget as detailed in this report and allocate all funding according to the Funding Policy Statements in Document 2 provided such allocations are in accordance with provincial guidelines, the strategic priorities in the Child Care and Early Years Service System Plan 2019-2023, and are within approved budgets.

Jason Sabourin, Director, Children’s Services introduced the co-presenters:

- City: Lynne Martinez, Program Manager, Child Care System Planning and Program Support
- Community: Sylvie Tourigny, Executive Director, Grandir Ensemble
- Community: Mikki Adams, Executive Director, Inuuqatigiit Centre for Inuit Children, Youth and Families
- Community: Susan Mendelsohn, Director, CHEO Development and Rehabilitation

They spoke to a PowerPoint presentation and a copy of the presentation is held on file with the City Clerk’s office.

Following the presentation, the Committee heard from the following delegation:

Tanya Nayler – She noted that quality childcare builds skills for children and future careers. Accessible, affordable childcare benefits everyone and this is presently in crisis. There is a shortage of licensed placements and those left many are spending almost a third of monthly salary on cost. As well the childcare workers are underpaid. She noted that the present provincial government does not care.
Questions to staff:

Councillor T. Kavanagh commented that quality childcare is essential and Councillor Fleury noted that through his own experience it really is unaffordable. There is a need to lobby all levels of government.

There are 600 children on the waiting list but Jason Sabourin stated that with some provincial funding these might diminish but only temporarily. Staff stated that they would report back to committee if the backlog grows again.

It was also noted that there is a need for more Francophone spaces and Jason Sabourin stated that they are working with the Francophone community on this.

The report recommendations were put to Committee and CARRIED as presented.

INFORMATION PREVIOUSLY DISTRIBUTED

A OTTAWA COMMUNITY HOUSING CORPORATION CAPITAL FUNDING INVESTMENT UPDATE

ACS2019-CSS-GEN-0009 CITY WIDE

B ARTS, CULTURE AND RECREATION ADVISORY COMMITTEE – RESERVE APPOINTMENT

ACS2019-CCS-GEN-0044 CITY WIDE

INQUIRIES

Councillor J. Sudds

Can staff provide the following information?
1. How many hours have City of Ottawa paramedics lost in the community waiting to offload patients at area hospitals in the first seven (7) months of 2019? Does this figure represent an increase over 2018?

2. What measures have been implemented to reduce offload delays, and what actions are being considered to return paramedics to the community more expeditiously?

3. How will staff keep this committee apprised of developments on this important issue?

4.

**ADJOURNMENT**

The meeting adjourned at 1:30 pm

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Committee Coordinator            Chair