

OFFICE OF THE AUDITOR GENERAL

OFFICE OF THE AUDITOR GENERAL – REPORT ON THE FRAUD AND
WASTE HOTLINE

ACS2018-OAG-BVG-0003

CITY WIDE

**That the Audit Committee recommend Council receive the Report on the
Fraud and Waste Hotline.**

Items 1 and 2 were considered concurrently by the Audit Committee

Ken Hughes, Auditor General introduced Sonia Brennan, Deputy Auditor General who assisted in presenting on the Review of the City's Practices for the Procurement of Commercial Vehicles report and Ed Minor, Deputy Auditor General who assisted in presenting on the Fraud and Waste Hotline report. A copy of the presentation is held on file with the City Clerk.

The following staff were present to respond to questions:

- Marian Simulik, General Manager of Corporate Services and City Treasurer
- Steven Willis, General Manager of Planning, Infrastructure and Economic Development
- Will MacDonald, Chief Procurement Officer
- Don Dinelle, Director of Fleet Services
- Nancy Greenfield, Director, ServiceOttawa, Service Innovation and Performance Department

With respect to the Review of the City's Practices for the Procurement of Commercial Vehicles report, questions pertained to the cost analysis including gas usage, and the procurement policy and if it was considered during the purchasing of the Mercedes Sprinters.

Questions with regards to the Fraud and Waste Hotline report related to the steps taken after a claim is made to the hotline, the decrease in the number of cases, and if recommendations have been implemented at the Client Service Centres (i.e. video cameras).

It was suggested by Committee, and the Auditor General agreed to prepare a report, (similar to an OMBI report) to compare Ottawa with other cities of similar size relating to reports from the Fraud and Waste Hotline.

After discussion, the report recommendations for items 1 and 2 were RECEIVED as presented.