



Community and Protective Services Committee

Minutes 31

Thursday, 22 March 2018

9:30 a.m

Champlain Room

- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by the Committee.*
 - 2. Underlining indicates a new or amended recommendation approved by Committee.*
 - 3. Except where otherwise indicated, reports requiring Council consideration will be presented to Council on 28 March 2018 in Community and Protective Services Committee Report 30.*

Present: Chair Councillor D. Deans
Vice Chair Councillor R. Brockington
Councillors: R. Chiarelli, G. Darouze , K. Egli , M. Fleury ,
T. Nussbaum, S. Qadri, M. Qaqish

Absent: Councillor J. Mitic

DECLARATIONS OF INTEREST

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 30 - 22 February 2018

CONFIRMED

PRESENTATIONS

1. EVERYONE TOGETHER - OTTAWA, A CARING AND COMPASSIONATE CITY

CITY WIDE

MOTION CPS 31/01

Moved by: Councillor R. Brockington

That The Community and Protective Services Committee (CPSC) approve the addition of Councillor Taylor's report for consideration by the Committee at the March 22nd, 2018 Meeting, pursuant to Section 89(3) of the Procedure By-Law.

CARRIED

Councillor Taylor's report was discussed in tandem with Item #2 Update on the Ten Year Housing and Homelessness Plan 2014-2024

Councillor Taylor's report entitled "Everyone Together - Ottawa, A Caring and Compassionate City" was RECEIVED.

COMMUNITY AND SOCIAL SERVICES DEPARTMENT

2. UPDATE ON THE TEN YEAR HOUSING AND HOMELESSNESS PLAN 2014-2024

ACS2018-CSS-GEN-0004

CITY WIDE

That the Community and Protective Services Committee recommend Council receive the following report detailing the 2014-2017 accomplishments of the City's Ten Year Housing and Homelessness Plan to be submitted to the Ministry of Housing, in accordance with Ontario

Regulation 367/11 under the *Housing Services Act, 2011.*

MOTION CPS 31/02

Moved by Councillor R. Brockington

WHEREAS a few grammatical and numerical errors were corrected within the English version of the report titled “UPDATE ON THE TEN YEAR HOUSING AND HOMELESSNESS PLAN 2014-2024 (ACS2018-CSS-GEN-0004)” following the release of the report to Council and the public; and

WHEREAS the REVISED English version of the report was circulated to members of Council on 20 March 2018,

THEREFORE BE IT RESOLVED that the Community and Protective Services Committee replace the earlier released report with the “REVISED” English version

CARRIED

Chair Deans gave brief introductory remarks stating that there is no one who can deny the tremendous role that a safe and affordable home plays in any individual's life. 55,000 households living precariously in our city is unacceptable. Governments, this Committee and the community all have a duty to help eradicate that number. She noted that she encouraged by the work being done because it is not an easy task, but that there is an incredible distance still to go. She then introduced the staff who would be giving the presentation.

Janice Burelle, General Manager, Community and Social Services introduced the report and offered some comments before introducing:

- Shelley VanBuskirk – Director of Housing
- Paul Lavigne – Program Manager, Homelessness Initiatives

They spoke to a PowerPoint presentation which is held on file with the City Clerk's office.

Following staff presentation Councillor Mark Taylor gave a presentation on his

report “Everyone Together - Ottawa, A Caring and Compassionate City”. The report was distributed to Council and can be found at:

http://www.baywardlive.ca/everyone_together_ottawa_a_caring_and_compassionate_city

Councillor Taylor noted that the City’s own plan was reviewed and meetings with our caring, capable and professional City staff from a variety of departments were also held. His report very much stands on the shoulders of the work done in the 10 year housing and homelessness plan, as well as many other thoughtful plans and strategies – many of which he refers to. His goal was not to simply draft another plan – but to add accelerant to the fire for change the City has already lit. His hope for the community is that together we work to address inadequate affordability in housing; homelessness and all of its financial, mental health, physical health, addictions and other causes.

Following the presentations the Committee heard from the following delegations:

- 1) *Chris Greenshields
- 2) *Philippe Denault
- 3) Amanda Carver
- 4) *Alannah McBride
- 5) Bruce McConville - SOS Vanier Campaign Coordinator
- 6) *Kristen Holinsky - Alliance to End Homelessness
- 7) Drew Dobson
- 8) *Randall Bartlett
- 9) Thierry Harris
- 10) *Joyce Halladay
- 11) Alice Kubicek - Daybreak Housing
- 12) *Tim Aubry - Professor, University of Ottawa
- 13) Ray Sullivan - Centretown Citizens Ottawa Corporation

- 14) Tim Simboli and Lisa Medd – Canadian Mental Health Association
- 15) Wendy Muckle - Ottawa Inner City Health
- 16) Peter Trotscha and Sally Rutherford - Somerset West Community Health Centre
- 17) Meg McCallum - Ottawa Social Housing Network
- 18) *Suzanne Lepine (Chris Greenshields spoke on her behalf)
- 19) Richard Haughian - ANCOURA
- 20) Céline Carrière – Co-Op Housing Association of Eastern Ontario
- 21) Dominique Boivin – Landlord in Vanier

[* All individuals marked with an asterisk either provided their comments in writing or by email; all such comments are held on file with the City Clerk.]

Written submissions from:

- *Peter Kucherepa - Chair of the Vanier By-law and Planning Committee*

Many of the delegations spoke on the following items and concerns:

- Some shelters are getting too large and the Housing First strategy is the better way to go.
- City should look at other jurisdictions for better ways to deal with shelters and housing of the homeless.
- Waiting lists for social housing are increasing.
- Housing stock is old and there is not enough money for repairs.
- Number of homeless people and families in shelters is on the rise.
- Social and health issues intensify.
- Follow the example of Montreal and adopt a Charter of Rights and Responsibilities.
- Much of the problem comes from the instability the homeless have had as

children. 40% are from welfare system.

- There needs to be a training program to better understand the issue of homelessness.
- Ottawa is lagging behind not only the other Housing First service providers, but also the City's own goals.
- Shelters if used should be smaller and Housing First a priority.
- Current approach is not meeting the need. The wait is far too long for help.
- There is a definite need for more funding from all levels of government if we are to reach any goals.
- There needs to be more leadership on the issue.
- There is a need for fidelity assessment of the program and should be done by outside experts.
- There are many outside factors that have hampered the progress of the City's plan i.e. funding from various levels, social factors, etc...
- There has been a modest success.
- The Co-Op Housing model works well and examined further for housing.

The Committee recessed at 1:35 PM for break and resumed at 2:10 PM.

Following the delegations, staff responded to member's questions regarding the concerns raised by those delegations and as well as questions from Committee members including Directions to Staff:

- The corporate realignment disbanded an inter-departmental working group but that has now been resurrected and should be better dealing with specific issues such as transportation, real estate, health, planning, etc...
- There was extensive consultation on this plan with various stakeholders including the homeless, focus groups, as well as surveys.
- The City did have a program of buying existing homes however the program was not funded.
- There is a lot of good information in Councillor Taylor's report and staff will take

time to go through and review.

- Staff will return to Committee in Spring of 2019 with a mid-point review.
- It is hoped that staff will consult more broadly and that more information and money will be available from the Federal National Housing Strategy.
- Realistically it will take more funds in order to reach the goal of no homelessness by 2024.
- Ottawa has a great data set that is one of best in Canada.
- There is a relationship with Vets Canada on the homeless veterans and the needs of that group.
- A certain percentage of housing is set aside for seniors.

Chair Deans had closing comments where she thanked staff for the good work and dedication. She also thanked Councillor Taylor for his extremely informative report and lastly thanked the delegations who came out to express their thoughts and concerns. There is a need for the province and federal governments to step up and share the demands. We need a clear path.

The report was then put before the Committee and RECEIVED as amended by Motion No. CPS 31/02.

DIRECTIONS TO STAFF:

1. *Emergency Shelter Use and Housing Strategies*
 - a) That staff report on trends in homelessness including the statistics on the age and gender of emergency shelter users prior to the completion of the mid-point review of the 10 Year Housing and Homelessness Plan;
 - b) That staff provide a monthly breakdown to CPS committee on a bi-annually basis including the number of single men, single women, families, and indigenous clients using emergency shelters for more than 180 days. This report should also include statistics as to details/reasons for clients not being permanently housed yet (i.e. back log in housing, need for supportive housing, waiting list for rent supplements, housing first waiting list, and any other criteria).

- c) That Housing Services staff report back to Council, ahead of the mid-point review with policies that prioritize families for housing units.

2. *Mid-Point Review*

- a) That staff include consultation with members of the public, businesses community and academics in their mid-point review of the 10 Year Housing and Homelessness Plan.
- b) That, prior to completing the mid-point review for the 10 Year Housing and Homelessness Plan, staff produce a Housing Primer engagement tool for members of the public and elected officials, which explains the legislative framework that governs housing, the various funding sources for housing services and the various priorities for housing.
- c) That staff develop recommendations on forming a Quick Response Team ahead of the mid-point review to expand the efforts and increase the transition to housing efficacy for families to ensure they are housed sooner, and bring back to Committee and Council policy changes to support families to move out of emergency shelters sooner, and also by setting a goal for the number of days for the average length of stay in emergency shelters.

3. *Memos to Council*

- a) That, staff prepare a memo to Council, prior to next CPS committee meeting on April 19 2018, that clearly and simply defines the concept of Housing First, so that the community, the City and elected officials are all on the same page when Housing First strategies are presented and explain how it is being implemented under the 10 Year Housing and Homelessness Plan.
- b) That, staff prepare a separate memo to CPS committee, prior to the next committee meeting on April 19 2018, to inform the committee about mechanisms that exist or that could be implemented to ensure that all people experiencing homelessness feel they have equal **access** to City funded programs regardless of religious or spiritual convictions.
- c) That, staff prepare a separate memo to Council, prior to the CPS committee meeting of April 19 2018, that explains the City's role and responsibilities as "Service Manager" under the *Housing Services Act* and how the City is meeting all of those requirements.

4. That staff provide information prior to the fidelity assessment on the process and procedures of the assessment.

EMERGENCY AND PROTECTIVE SERVICES DEPARTMENT

3. MINOR UPDATES/AMENDMENTS TO EXISTING BY-LAWS

ACS2018-EPS-GEN-0003

CITY WIDE

That Community and Protective Services Committee recommend that Council:

1. **Approve minor amendments to address legislative changes, organizational changes and other administrative changes, and to re-enact the identified by-laws, as detailed in Documents 1, 2 and 3, for the following by-laws:**
 - a) **Animal Care and Control By-law No. 2003-77, as amended**
 - b) **Delegation of Authority By-law No. 2016-369, as amended**
 - c) **Emergency Management By-law No. 2007-313, as amended**
 - d) **Fence By-law No. 2003-462, as amended**
 - e) **Licensing By-law No. 2002-189, as amended**
 - f) **Parks and Facilities By-law No. 2004-276, as amended**
 - g) **Property Standards By-law No. 2013-416, as amended**
 - h) **Spay/ Neuter Clinic By-law No. 2007-466, as amended**
 - i) **Vehicle-for-Hire By-law No. 2016-272, as amended**
2. **Authorize the Director, By-law and Regulatory Services Branch, to finalize and make minor adjustments to the amending by-law and to the replacement by-laws.**

CARRIED

COUNCILLORS' ITEMS

COUNCILLOR R. CHIARELLI

4. DONATION OF SURPLUS TRAILER

ACS2018-CCS-CPS-0005

COLLEGE (8)

That the Community and Protective Services Committee approve the donation of one surplus trailer to the Bell Warriors Football Club Inc., as detailed in this report.

CARRIED

INFORMATION PREVIOUSLY DISTRIBUTED

A UPDATE ON REGULATIONS IMPACTING THE TOW INDUSTRY

ACS2018-EPSC-GEN-0002

CITY WIDE

MOTION CPS 31/03

Moved by: Councillor S. Qadri

That The Community and Protective Services Committee (CPSC) approve the addition of this item for consideration by the Committee at the March 22nd, 2018 Meeting, pursuant to Section 89(3) of the Procedure By-Law.

CARRIED

Councillor Qadri gave a few brief comments on the IPD and issue raised in 2013. He is happy to see that the Province will also take action to protect the consumer as well as the City.

That the Community and Protective Services Committee receive this report for information.

ADJOURNMENT

The meeting adjourned at 3:30 p.m.

Committee Coordinator

Chair

DRAFT