



**Transit Commission**

**Minutes 27**

**Wednesday, 21 February 2018**

**9:30 a.m.**

**Champlain Room, 110 Laurier Avenue West**

---

- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by the Commission*
  - 2. Underlining indicates a new or amended recommendation approved by Commission.*
  - 3. Except where otherwise indicated, reports requiring Council consideration will be presented to Council on 28 February 2018 in Transit Commission Report No.17.*

**Present:** Chair: Councillor S. Blais  
Councillors: J. Cloutier, K. Egli, J. Leiper, T. Nussbaum,  
T. Tierney, M. Wilkinson  
Public Members: B. Crew, F. Malo, T. Mattila-Hartman, G. Milner

**Absent:** Vice Chair: Councillor M. Qaqish (As Advised)

## ANNOUNCEMENTS / CEREMONIAL ACTIVITIES

- **EMPLOYEE RECOGNITION – TRANSECURE AWARDS**

Chair Blais presented the TranSecure awards for the months of September to November, 2017 as noted below:

- OC Transpo Bus Operator Mike (September 2017)
- OC Transpo Bus Operator Denis (October 2017)
- OC Transpo Bus Operator Hayley (November 2017)

## DECLARATIONS OF INTEREST

No declarations of interest were filed.

## CONFIRMATION OF MINUTES

Minutes 26, of the Transit Commission meeting of Monday December 4, 2017, were confirmed.

## OFFICE OF THE CITY CLERK AND SOLICITOR

### LEGISLATIVE SERVICES

1. STATUS UPDATE - TRANSIT COMMISSION MOTIONS AND INQUIRIES FOR THE PERIOD ENDING 14 FEBRUARY 2018

ACS2018-CCS-TRA-0001

CITY WIDE

---

### REPORT RECOMMENDATION:

**That the Transit Commission receive this report for information.**

RECEIVED

## TRANSPORTATION SERVICES DEPARTMENT

### TRANSIT CUSTOMER SYSTEMS AND PLANNING

#### 2. AMENDMENTS TO THE TRANSIT BY-LAW FOR MULTIMODAL OPERATIONS

ACS2018-TSD-TS-0001

CITY WIDE

---

#### **REPORT RECOMMENDATIONS:**

**That the Transit Commission:**

- 1. Recommend that Council direct staff to develop an amending by-law for enactment, as described in this report, that includes the following:**
  - a. Giving authority to the General Manager to permit and regulate the carriage of bicycles onboard transit vehicles and in stations;**
  - b. Giving authority to the General Manager to permit small pets onboard transit vehicles and in stations, with the requirement that the pet be transported in an animal carrier or crate that can rest on a customer's lap;**
  - c. Additional minor changes as required, to remove outdated information and add new information, and;**
- 2. Direct staff to develop and implement a busking program for transit stations, which includes selection, registration, approval and scheduling processes, and safety considerations.**

At the outset, the Commission received a detailed PowerPoint slide presentation overview of the report from Mr. Pat Scrimgeour, Director, Transit Customer Systems and Planning, Transportation Services Department (TSD). Messrs. Jim Hopkins, Chief Safety Officer, Safety, Compliance, Training and Development,

TSD, Troy Charter, Director, Transit Operations, TSD and Ms Jocelyn Bégin, Manager and Special Advisor to the GM, TSD, were also present to respond to questions.

The following Motion was then moved to correct an error that had been noted within the report after its publication:

**MOTION N<sup>o</sup> TTC 27/01**

Moved by Commissioner T. Tierney:

**WHEREAS an error was discovered on pages 8 and 9 of the above-noted report after publication of the Commission Agenda;**

**AND WHEREAS amendments have been made to Table 2 (Policies on pets at other North American Transit Agencies) to reflect that the STO (Gatineau) now allows small pets in carriers on board their transit service, and a revised report has been issued;**

**THEREFORE BE IT RESOLVED THAT the report be amended by substituting the Revised Table 2 attached to this motion for Table 2 in the report and revising the discussion section to reflect that all 18 agencies allow pets onboard transit vehicles.**

**Revised Table 2:**

**Policies on pets at other North American Transit Agencies**

Agency	Pets allowed	Carrier/leash	Pet size	Time of day restrictions
BART (San Francisco)	Yes	Carrier	No	No
Calgary Transit	Yes	Leash or carrier	No	No
CTA (Chicago)	Yes	Carrier	Small pets only	No
DART (Dallas)	Yes	Carrier	No	No
ETS (Edmonton)	Yes	Carrier	No	No
MARTA (Atlanta)	Yes	Carrier	No	No

MBTA (Boston)	Yes	Leash or carrier	Small pets in containers during peaks, non-service dogs on leashes allowed during off-peak	
Metro (Los Angeles)	Yes	Carrier	No	No
MetroTransit (Minneapolis)	Yes	Carrier	No	No
MTA (New York)	Yes	Carrier	No	No
San Diego Trolley	Yes	Carrier	No	No
Sound Transit (Seattle)	Yes	Carrier	No	No
STM (Montréal)	Yes	Carrier	No	No
STO (Gatineau)	<u>Yes</u>	<u>Carrier</u>	<u>Small pets only</u>	<u>No</u>
TransLink (Vancouver)	Yes	Carrier	No	No
TriMet (Portland)	Yes	Carrier	No	No
TTC (Toronto)	Yes	Leash or carrier	No	Yes
WMATA (Washington)	Yes	Carrier	No	No
<i>OC Transpo (Recommended)</i>	Yes	<i>Carrier</i>	Yes	No

CARRIED

The Commission then heard from the following public delegations, as noted:

- Ms Sabrina Phoenix\* voiced support for the proposed amendment to allow animals on the transit system for those who would not have any other way to transport their animals.
- Ms Julie Ivanoff, Bike Ottawa, voiced support for the proposed amendment to allow bicycles on the transit system for greater connectivity with, and ease of access to, downtown cycling infrastructure.

- Mr. Kalman Estrin expressed disapproval with a report he felt contained too little statistical information to warrant the recommendations contained therein.
- Mr. Jean-Philippe Torunski\* expressed disapproval with the rush-hour bike ban proposed within the report without any research having been undertaken to support such a position.

Written correspondence was also received from the following, as noted:

- Mr. Don Kealey\* expressed strong opposition to the proposed amendment to allow animals on the public transit system.
- Mr. Bruce Roney\*, Executive Director, Ottawa Humane Society, expressed support for the proposed amendment to allow animals on the transit system.

[ \* Individuals / groups marked with an asterisk above either provided comments in writing or by e-mail; all submissions are held on file with the City Clerk. ]

Mr. Scrimgeour then responded to Members' questions related to the proposed amendments to the *Transit ByLaw for Multimodal Operations*.

Following discussions on the points highlighted within the staff presentation, as well as those matters addressed by the delegations, the Commission considered the following Motions, and severed their vote on the report recommendations as further outlined below:

### **MOTION N<sup>o</sup> TTC 27/02**

Moved by Commissioner T. Mattila-Hartman:

**That Recommendation 1 a) to provide that the General Manager to permit and regulate the carriage of bicycles onboard transit vehicles and in stations, be amended such that bicycles continue to be permitted at all times on the Trillium Line.**

LOST on a division of 6 NAYS to 5 YEAS, as follows:

NAYS (6): Commissioners K. Egli, J. Leiper, F. Malo, G. Milner, T. Nussbaum and T. Tierney

YEAS (5): Commissioners C. Cloutier, B. Crew, T. Mattila-Hartman, M. Wilkinson and Chair S. Blais

**MOTION N<sup>o</sup> TTC 27/03**

Moved by Commissioner J. Leiper:

**Whereas staff have recommended to Council that bicycles not be allowed on light rail during peak periods; and,**

**Whereas the utility of LRT will be increased when it is incorporated into the multi-modal trips made by residents, including to and from locations not in close proximity to an LRT station; and,**

**Whereas it would be desirable to accommodate bicycles on the Confederation Line and Trillium Line to the maximum extent possible, including during peak times;**

**Therefore be it resolved that OC Transpo permit bicycles on the Confederation and Trillium lines without time restrictions, subject to extraordinary demand management, and the proposed restrictions on designated door boarding and storing in the multiuse area only, and that the Transit By-law be amended accordingly.**

**Be it further resolved that staff review the operations for one year, including the collection of data on usage and impacts, with a report to be submitted to the Transit Commission by ~~Q3 2019~~ Q1 2020 being after one year of operations.**

CARRIED on a division of 10 YEAS to 1 NAY, as follows:

YEAS (10):                      Commissioners B. Crew, J. Cloutier, K. Egli,  
J. Leiper, F. Malo, T. Mattila-Hartman, G. Milner,  
T. Nussbaum, T. Tierney and M. Wilkinson

NAYS (1):                      Chair S. Blais

**MOTION N<sup>o</sup> TTC 27/04**

Moved by Commissioner B. Crew:

**Be it resolved that report recommendation 1a. be amended to read as follows:**

- a. **Giving authority to the General Manager for a period of 15 months after operations commence on the O-Train Confederation Line to permit and regulate the carriage of bicycles onboard transit vehicles and in stations, and that the General Manager report back to the Transit Commission and Council on the implementation of regulations under this delegated authority before it expires;**

**And that that the timeframe for staff to report back per the Motion N<sup>o</sup> TTC 27/02 be amended accordingly to Q1, 2020.\***

CARRIED

( \* from Q4 2019 as originally proposed )

Report Recommendation 1 b) was “CARRIED” on a division of ten “Yeas” to one “Nay”:

**That the Transit Commission:**

1. **Recommend that Council direct staff to develop an amending by-law for enactment, as described in this report, that includes the following:**
  - b. **Giving authority to the General Manager to permit small pets onboard transit vehicles and in stations, with the requirement that the pet be transported in an animal carrier or crate that can rest on a customer’s lap;**

CARRIED on a division of 10 YEAS to 1 NAY, as follows:

YEAS (10): Commissioners B. Crew, J. Cloutier, K. Egli,  
J. Leiper, F. Malo, T. Mattila-Hartman, G. Milner,  
T. Nussbaum, M. Wilkinson and Chair S. Blais

NAYS (1): Commissioner T. Tierney



Report Recommendations 1 c) and 2. were “CARRIED” without amendment:

**That the Transit Commission:**

- 1. Recommend that Council direct staff to develop an amending by-law for enactment, as described in this report, that includes the following:**
  - c. Additional minor changes as required, to remove outdated information and add new information, and;**
- 2. Direct staff to develop and implement a busking program for transit stations, which includes selection, registration, approval and scheduling processes, and safety considerations.**

CARRIED

The Commission then considered and CARRIED the report Recommendations as amended by Motions N<sup>OS</sup> TTC 27/01, 27/03 and 27/04:

**That the Transit Commission:**

- 1. Recommend that Council direct staff to develop an amending by-law for enactment, as described in this report, as amended, that includes the following:**
  - a. Giving authority to the General Manager for a period of 15 months after operations commence on the O-Train Confederation Line to permit and regulate the carriage of bicycles onboard transit vehicles and in stations and that the General Manager report back to the Transit Commission and Council on the implementation of regulations under this delegated authority before it expires;**
    - i) that OC Transpo permit bicycles on the Confederation and Trillium lines without time restrictions, subject to extraordinary demand management, and the proposed restrictions on designated door boarding and storing in the multiuse area only, and that the Transit By-law be amended accordingly, and;**
    - ii) that staff review the operations for one year, including the**

**collection of data on usage and impacts, with a report to be submitted to the Transit Commission by Q1 2020 being after one year of operations;**

- b. Giving authority to the General Manager to permit small pets onboard transit vehicles and in stations, with the requirement that the pet be transported in an animal carrier or crate that can rest on a customer's lap;**
  - c. Additional minor changes as required, to remove outdated information and add new information, and;**
- 2. Direct staff to develop and implement a busking program for transit stations, which includes selection, registration, approval and scheduling processes, and safety considerations.**

CARRIED, as amended, with Chair S. Blais dissenting.

**DIRECTIONS TO STAFF:**

Commission Members requested that, prior to Council's consideration of this matter at its meeting of Wednesday, 28 February 2018, staff report back, via memorandum to all members of Council on the following:

1. An explanation of why staff are not proposing to establish a fee for buskers or street performers in transit stations, whereas such fees are charged for performing on Sparks Street and in the ByWard Market;
2. That Transportation Department staff work with Legal Services staff on a possible amendment to the proposed ByLaw with a view towards establishing defined size limits for animal containers.

Commission Members also requested the following information (if currently available):

- Current and historical use of the Rack and Roll transit option;
- Projections of bike demand for trips on the LRT lines;
- The feasibility of allowing counter-to-peak bike trips;

- The amount of space required for bikes, and its equivalency in standing passengers;
- Projections for how many riders might be delayed if bikes are allowed, and by how long;
- A proposed monitoring process and suggested thresholds for either permitting or not bikes on the LRT lines.

NOTICE OF MOTION  
(FOR CONSIDERATION AT A SUBSEQUENT MEETING)

COMMISSIONER B. CREW

**ONGOING INSTRUCTION TO PROVIDE TRANSIT SERVICES IN A MANNER THAT CELEBRATES DIVERSITY AND RESPECTS FUNDAMENTAL FREEDOMS**

**WHEREAS** the Province of Québec recently passed Bill 62 into law, which is an Act that is entitled “*An Act to foster adherence to State religious neutrality*” (“the Legislation”); and,

**WHEREAS** the Legislation specifically applies to public transit authorities; and,

**WHEREAS** the Legislation specifies that persons in Québec who request a service from a personnel member of a body referred to in the Legislation must have their face uncovered when the service is provided; and,

**WHEREAS** the City of Ottawa operates OC Transpo, a transit service that provides cross-border services into the Province of Québec; and,

**WHEREAS** this Legislation does not respect the fundamental freedoms of conscience and religion and freedom of expression guaranteed by Section 2 of the *Canadian Charter of Rights and Freedoms*; and,

**WHEREAS** this Legislation and the enforcement of it does not respect the *Canadian Human Rights Act*; and,

**WHEREAS** the Mayor of the City of Ottawa advised the Premier of Québec, by letter dated October 25, 2017, that the City of Ottawa’s bus drivers will not take any steps to enforce the Legislation and would be instructed not to do so;

**THEREFORE be it resolved that the Transit Commission for the City of Ottawa will remain committed to equity and diversity, and will continue to provide OC Transpo's transit services in a manner that respects the fundamental freedoms guaranteed to all by the *Canadian Charter of Rights and Freedoms*.**

## INQUIRIES

### **TTC 01-18 - Routes 12, 7 and 6 Bus Cancellation Rates (Commissioner T. Nussbaum)**

---

Routes 12, 7 and 6 consistently experience high levels of cancellation both as a percentage of all bus route cancellations and, more significantly, as a percentage of their own individual route numbers. Could staff please provide an explanation for why this is the case along with any strategies to mitigate cancellations on these routes.

### **TTC 02-18 - Annual Performance Reports (Commissioner T. Nussbaum)**

---

I was not able to locate OC Transpo Annual Performance Reports after 2014 either in the documents records of the Transit Commission or on the OC Transpo website. Were Annual Performance Reports prepared for 2015, 2016 and 2017? If so, can these reports be posted on the OC Transpo website? If not, could staff please provide updated statistics for all of the figures measured in the 2014 Annual Performance Reports through to 2017.

### **TTC 03-18 - LRT Contract Costs (Commissioner M. Wilkinson)**

---

Since the LRT opening has been delayed and since the Transit Budget is the responsibility of the Transit Commission and since when reviewing the 2018 Budget, the Commission was informed that there was no need to add additional funds to cover any extra costs over what the costs would be if the LRT had opened at its planned date as we would have a \$1 Million penalty and the additional costs would be covered

by the Consortium. Since that has been questioned, please provide the following information to the Commission:

- 1) The amount per month needed to pay the additional costs;
- 2) The amount per month not required to pay the Consortium for operations;
- 3) Whether the operation agreement is just a deferral of expenses, i.e., the contract would be extended from the original plan;
- 4) Why Transit staff appeared to be unaware of the actual provisions in the agreement for costs after May, 2018, and;
- 5) How any additional costs will be covered.

#### ADJOURNMENT

The meeting was adjourned at 1:02 p.m.

---

**Commission Coordinator**

---

**Chair**