



**Community and Protective Services Committee**

**Minutes 28**

**Thursday, 16 November 2017**

**9:30 a.m.**

**Champlain Room**

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- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by the Committee.*
  - 2. Underlining indicates a new or amended recommendation approved by*

**Present:** Chair Councillor D. Deans  
Vice Chair Councillor R. Brockington  
Councillors: G. Darouze , K. Egli , M. Fleury ,  
T. Nussbaum , M. Qaqish

**Absent:** Councillors: R. Chiarelli, J. Mitic , S. Qadri

**DECLARATIONS OF INTEREST**

No declarations of interest were filed.

**CONFIRMATION OF MINUTES**

Minutes 27 - October 19, 2017

**CONFIRMED**

## COMMUNICATIONS

### Response to Inquiries

- CPS 06 - 17 - Service Agreements with Salvation Army

#### **Motion No. 28 1**

Moved by Councillor M. Fleury

**That The Community and Protective Services Committee (CPSC) approve the addition of this Item for consideration by the Committee at the November 16th, 2017 CPSC Meeting, pursuant to Section 89(3) of the Procedure By-Law.**

CARRIED

*(PLEASE NOTE THAT THIS ITEM AND OCC 09 – 17 WERE DEALT WITH IN TANDEM)*

Councillor Fleury sought further clarification on the contracts with various providers on emergency shelters and what the standards are for them. When does an emergency no longer become an emergency? Janice Burelle, General Manager Community and Social Services that the standards and definitions are not contained in the *Social Housing Reform Act* of Ontario and rather done by Delegated Authority with inspections, etc... done by Housing Services. The Councillor wondered if there was any incentive to move the clients on since they receive a payment from the City. Janice Burelle stated that there is a common assessment tool used that helps develop a plan for the client. The City is responsible for moving those people on to affordable housing.

**That the committee RECEIVE the item for information**

RECEIVED

- CPS 09 - 17 - Soft meters in Taxis
- CPS 10 - 17 - Approving Grants – Delegated Authority
- OCC 09 - 17 - Emergency Shelters

**Motion No. 28/2**

Moved by Councillor M. Fleury

**That The Community and Protective Services Committee (CPSC) approve the addition of this Item for consideration by the Committee at the November 16th, 2017 CPSC Meeting, pursuant to Section 89(3) of the Procedure By-Law.**

CARRIED

(Dealt with in tandem with CPS 06 – 17)

**That the committee RECEIVE the item for information**

RECEIVED

- OCC 10 - 17 - 333 Montreal Road – Concorde Hotel

**OFFICE OF THE CITY CLERK AND SOLICITOR  
ARTS, CULTURE, HERITAGE AND RECREATION ADVISORY COMMITTEE**

1. ARTS, CULTURE, HERITAGE AND RECREATION ADVISORY COMMITTEE –  
2015-2016 ANNUAL REPORT

ACS2017-CCS-AHC-0002

CITY WIDE

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**That the Arts, Culture, Heritage and Recreation Advisory Committee recommend that the Community and Protective Services Committee receive the 2015-2016 Annual Report of the Arts, Culture, Heritage and Recreation Advisory Committee as detailed in Document 1.**

RECEIVED

**INFORMATION PREVIOUSLY DISTRIBUTED**

- A VEHICLE-FOR-HIRE BY-LAW – ONE-YEAR UPDATE

ACS2017-EPS-GEN-0018

CITY WIDE

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**Motion No. 28/3**

Moved by councillor R. Brockington

**That The Community and Protective Services Committee (CPSC) approve the addition of this Item for consideration by the Committee at the November 16th, 2017 CPSC Meeting, pursuant to Section 89(3) of the Procedure By-Law.**

CARRIED

Roger Chapman, Director, By-law and Regulatory Services provided a brief PowerPoint presentation on the IPD circulated to the Committee. A copy of the presentation is held on file with the City Clerk's office.

The Committee then heard from the following delegations:

- 1) Tony Hajjar – Taxi Union – Concerned that all the information for the report comes from Uber and could be tainted or one-sided. He still contends that there is not a level playing field between Uber and Taxis.
- 2) Kathy Bunka – Hopin Inc. – She spoke to an app developed based on European ride services. She asked that the By-law be reopened to allow for more competition and business models.

The members discussed the following points:

- Is there a dedicated complaint line for taxis and/or Uber? There is no dedicated line. Clients are asked to call 311 to express any complaints. For Uber clients should also call Uber directly or through the app.
- Why does department feel that cameras are not necessary for Uber? The model is very different in that everything is controlled through the app... payment, driver name, vehicle, client, etc...
- Are discussions done with police and others regarding any complaints for taxis and Uber? Yes, discussions and information sought by police. Regarding Uber there have been no complaints but Uber is contacted directly as well if there are any complaints.
- Do inspections take place regularly regarding taxi stand abuse, etc...? Inspections are done regularly and some complaints have taken place but on private property not city stands.
- There will be more information on the Accessible Fund in the spring of 2018.
- There has been more interest from other vehicle for hire companies such as Lyft.

**That the committee RECEIVE the item for information**

RECEIVED

**DIRECTION TO STAFF:**

That staff prepare a map similar to the one given in the PowerPoint presentation on “Overview – PTC Compliance and Usage” (page 3) based on the Taxi industry and circulate to members of the Community and Protective Services Committee.

**B REVIEW OF PROVINCIAL *PAWNBROKERS ACT***

ACS2017-EPS-GEN-0019

CITY WIDE

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**Motion No. 28/4**

**Moved by Councillor M. Fleury**

**That The Community and Protective Services Committee (CPSC) approve the addition of this Item for consideration by the Committee at the November 16th, 2017 CPSC Meeting, pursuant to Section 89(3) of the Procedure By-Law.**

CARRIED

Councillor Fleury asked for a Direction to Staff to examine the By-law in the next term of Council. He is looking for a mandate that pawnbrokers advertise what goods they have received online since many items could be the result of theft.

**That the committee RECEIVE the item for information**

RECEIVED

**DIRECTION TO STAFF:**

That staff examine the possibility of placing a review of the By-law: "Relating to Second-Hand Goods Shops" and the Provincial *Pawnbrokers Act* on its workplan for the next Term of Council.

NOTICES OF MOTIONS (FOR CONSIDERATION AT A SUBSEQUENT MEETING)

Moved by M. Fleury

**WHEREAS** it was learned through the Salvation Army 333 Montreal Road submission that the contract with the Ottawa Inn and the Concorde Hotel along Montreal Road to offer family shelters has not required the City or the hotel owner to comply with the zoning use; and

**WHEREAS** these agreements are in place for well over a five year period and should align with the all the policies at the City of Ottawa; and

**WHEREAS** the 2008 report entitled *Rideau-Vanier Ward 12 Interim Control By-Law study and Zoning By-Law Amendment* approved by council made it very clear that as soon as one bed (on a given site) was used for shelter purposes that the property would be required to be zoned to include that use, in order to reflect the goals of the council direction from a zoning policy and also from a housing and homelessness objective; and

**WHEREAS** it is important for the City Manager and the General Manager of the Social Services Department to have delegated authority on the matter for a use that would be less than one year and not require renewal without proper land use approval; and

**WHEREAS** the intent is to ensure that the operational needs of offering services to our most vulnerable are available; and

**WHEREAS** the Planning Department has demonstrated confusion as to the zoning compliance of these agreements; and

**WHEREAS** renewal clauses that exceed the 1 year window would also require the owner to have the proper zoning uses on site; and

**THEREFORE BE IT RESOLVED THAT** the General Manager of Social Services and/or City Manager be required to review the contracts. This would be prior to signing any emergency shelter rooms agreement with a private hotel and motel, that is for longer than a 1 year period, and that the shelter use compliance be reviewed within the zoning period prior to any agreement being signed to ensure that zoning regulations and operational needs are aligned.

\*Please note this motion will be dealt with at the 22 February 2018 meeting.

ADJOURNMENT

The meeting adjourned at 10:50 a.m.

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**Committee Coordinator**

**Chair**