



Transit Commission

Minutes 21

Wednesday, 19 April 2017

9:30 a.m.

Champlain Room, 110 Laurier Avenue West

- Notes:**
1. *Please note that these Minutes are to be considered DRAFT until confirmed by the Commission.*
 2. *Underlining indicates a new or amended recommendation approved by the Commission.*

Present: Chair: Councillor S. Blais
Vice-Chair: Councillor M. Qaqish
Councillors: J. Cloutier, K. Egli, T. Nussbaum, J. Leiper, T. Tierney
Public Members: S. Burt, B. Crew, F. Malo, G. Milner

Absent: Councillor M. Wilkinson (as advised)

ANNOUNCEMENTS/CEREMONIAL ACTIVITIES

- EMPLOYEE RECOGNITION

Chair Blais presented the Transecure awards for the months of October and December, 2016 and for the month of January, 2017 as noted below:

- ParaTranspo operator Erik (October 2016)
- Para Transpo operator Jean-Marc (December 2016)
- OC Transpo Bus Operator Nitin (January 2017)
- OC Transpo Bus Operator Allan (January 2017)

DECLARATIONS OF INTEREST

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 19, of the regular Transit Commission meeting of Wednesday, 09 November 2016, and Minutes 20, of the Special Transit Commission meeting of Monday, 05 December 2016, were confirmed.

COMMUNICATIONS

Response to Inquiries

- OTC 08-16 - Ridership documentation and strategy

Other Communications:

- Memo - Access and Privacy Policy for Transit Network Surveillance System
– Use of Biometric Data

OFFICE OF THE CITY CLERK AND SOLICITOR

1. STATUS UPDATE – TRANSIT COMMISSION MOTIONS
AND INQUIRIES FOR THE PERIOD ENDING 12 APRIL 2017

ACS2017-CCS-TRA-0001

CITY WIDE

REPORT RECOMMENDATION:

That the Transit Commission receive this report for information.

RECEIVED

TRANSPORTATION SERVICES DEPARTMENT

2. READY FOR RAIL O-TRAIN CONFEDERATION LINE COMMUNICATION, MARKETING, INFORMATION AND EDUCATION CAMPAIGN

ACS2017-TSD-TS-0001

CITY WIDE

REPORT RECOMMENDATION:

That the Transit Commission receive this report for information.

Mr. John Manconi, General Manager, Transportation Services Department (TSD), began by noting that in 2018, Ottawa would move from a predominantly bus-oriented transit service to a multi-modal bus and rail system that, upon its first day of operations, would become the busiest LRT system in North America.

He then introduced Ms. Jocelyne Bégin, Manager and Special Advisor, TSD, along with Messrs. Michael Morgan, Director, Rail Operations, Transit Operations, TSD, and Don Masters, MediaPlus Consultants, who each, in turn, spoke to aspects of the 'Ready for Rail' campaign through a detailed PowerPoint slide presentation which served as an overview of the report. A copy of this presentation is held on file with the City Clerk.

The Commission heard from Ms. Miranda Gray, who expressed concerns with issues pertaining to accessibility, capacity, the roll-out of the communications strategy, and the availability of staff to deal with potential crises (i.e., the possibility of fare gate failures and other accessibility issues).

The Commission discussed the issues raised by the delegation, along with questions and answers of staff regarding Advisory Committee input and feedback; Presto SmartCard integration with the Seniors' Wednesday-Ride-Free program; consultancy costs; specialty campaigns to target specific ridership groups and; monitoring of the program to capture emerging trends and to ensure a continuing high level of customer care.

There being no further discussions, the report recommendation was put before the Commission and the report was "RECEIVED" as presented.

CORPORATE SERVICES DEPARTMENT

CORPORATE FINANCE

3. GENERAL ACCOUNTS – WRITE-OFFS 2016

ACS2017-CSD-REV-0003

CITY WIDE

REPORT RECOMMENDATION:

That the Transit Commission receive this report on the 2016 general accounts written off of \$36,198 as required by the Delegation of Authority By-law.

RECEIVED

ADJOURNMENT

The meeting adjourned at 10:25 a.m.

Committee Coordinator

Chair