

5. VETERANS' ISSUES
ENJEUX DES ANCIENS COMBATTANTS

COMMITTEE RECOMMENDATIONS

That Council:

- 1. Direct the Community and Social Services Department to develop a strategy with the Royal Canadian Legion and Veterans Affairs Canada to enhance information sharing, referrals and connection to social and employment services in the Ottawa area that are available and often underutilized by veterans, as part of its Community Hub project at the four Community and Social Services Offices**
- 2. Direct the Community and Social Services Department, Housing Services Branch include representative(s) of the Veterans and the Royal Canadian Legion in community consultations to ensure that planning includes and considers the housing needs and resources available to veterans.**
- 3. Approve that the General Manager Community and Social Services be the primary contact for the Royal Canadian Legion and Veterans Affairs Canada and facilitate ongoing collaboration within the City administration, and direct his office to liaise and monitor the progress on pilot projects to support veterans currently being considered in London, Toronto, Calgary and Victoria.**
- 4. Direct the Community and Social Services Department, Housing Services Branch, to investigate the opportunity for unique funding opportunities through Veterans Affairs or other Federal Ministries that could potentially lead to a unique approach to veterans housing in Ottawa.**

RECOMMANDATIONS DU COMITÉ

Que le Conseil :

- 1. charge les Services sociaux et communautaires de mettre au point une stratégie en partenariat avec la Légion royale canadienne et Anciens Combattants Canada, afin de favoriser le partage de renseignements, d'aiguillage et de ressources en lien avec des services sociaux et d'emploi offerts dans la région d'Ottawa et qui sont souvent méconnus des vétérans, dans le cadre du projet de**

- Carrefour aux quatre bureaux des Services sociaux et communautaires.
2. charge la Direction des services de logement des Services sociaux et communautaires d'inviter des représentants des vétérans et de la Légion royale canadienne lors des consultations communautaires pour veiller à ce que la planification tienne compte des besoins en matière de logement des vétérans et des ressources à leur disposition.
 3. approuve que le directeur général, Services sociaux et communautaires, soit le premier point de contact pour la Légion royale canadienne et Anciens Combattants Canada et qu'il facilite la collaboration continue avec l'administration municipale et de charger son bureau d'assurer la liaison avec les projets pilotes d'aide aux vétérans dans les villes de London, Toronto, Calgary et Victoria, et d'en surveiller les progrès.
 4. charge la Direction des services de logement des Services sociaux et communautaires de se renseigner sur les possibilités de financement en provenance d'Anciens Combattants Canada ou d'un autre ministère fédéral qui permettraient l'implantation d'une formule unique de logement pour les vétérans à Ottawa.

DOCUMENTATION / DOCUMENTATION

1. Councillor Steve Desroches, report dated 10 January 2013 / Rapport de Conseiller Steve Desroches, daté du 17 janvier 2013 (ACS2013-CMR-CPS-0001).

Report to/Rapport au :

Council / et au Conseil

January 10, 2013
10 janvier 2013

Submitted by/Soumis par : Marc Desjardins, Committee Coordinator /
Coordonnateur de comité

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CITY WIDE / À L'ÉCHELLE DE LA VILLE

Ref N°: ACS2013-CMR-CPS-0001

SUBJECT: VETERANS' ISSUES

OBJET : ENJEUX DES ANCIENS COMBATTANTS

REPORT RECOMMENDATIONS

That Community and Protective Services Committee recommend that Council:

1. Direct the Community and Social Services Department to develop a strategy with the Royal Canadian Legion and Veterans Affairs Canada to enhance information sharing, referrals and connection to social and employment services in the Ottawa area that are available and often underutilized by veterans, as part of its Community Hub project at the four Community and Social Services Offices
2. Direct the Community and Social Services Department, Housing Services Branch include representative(s) of the Veterans and the Royal Canadian Legion in community consultations to ensure that planning includes and considers the housing needs and resources available to veterans.
3. Approve that the General Manager Community and Social Services be the primary contact for the Royal Canadian Legion and Veterans Affairs Canada and facilitate ongoing collaboration within the City administration, and direct his office to liaise and monitor the progress on pilot projects to support veterans currently being considered in London, Toronto, Calgary and Victoria.
4. Direct the Community and Social Services Department, Housing Services Branch, to investigate the opportunity for unique funding opportunities through Veterans Affairs or other Federal Ministries that could potentially lead to a unique approach to veterans housing in Ottawa.

RECOMMANDATIONS DU RAPPORT

Que le Comité des services communautaires et de protection recommande au Conseil :

1. De charger les Services sociaux et communautaires de mettre au point une stratégie en partenariat avec la Légion royale canadienne et Anciens Combattants Canada, afin de favoriser le partage de renseignements, d'aiguillage et de ressources en lien avec des services sociaux et d'emploi offerts dans la région d'Ottawa et qui sont souvent méconnus des vétérans, dans le cadre du projet de Carrefour aux quatre bureaux des Services sociaux et communautaires.
2. De charger la Direction des services de logement des Services sociaux et communautaires d'inviter des représentants des vétérans et de la Légion royale canadienne lors des consultations communautaires pour veiller à ce que la planification tienne compte des besoins en matière de logement des vétérans et des ressources à leur disposition.
3. D'approuver que le directeur général, Services sociaux et communautaires, soit le premier point de contact pour la Légion royale canadienne et Anciens Combattants Canada et qu'il facilite la collaboration continue avec l'administration municipale et de charger son bureau d'assurer la liaison avec les projets pilotes d'aide aux vétérans dans les villes de London, Toronto, Calgary et Victoria, et d'en surveiller les progrès.
4. De charger la Direction des services de logement des Services sociaux et communautaires de se renseigner sur les possibilités de financement en provenance d'Anciens Combattants Canada ou d'un autre ministère fédéral qui permettraient l'implantation d'une formule unique de logement pour les vétérans à Ottawa.

BACKGROUND

The Community and Protective Services Committee, at its meeting of 15 November 2012, received the following Notice of Motion to be considered at a subsequent meeting:

That the Community and Social Services Department, as part of its Community Hub project at the four Community and Social Services Offices, develop a strategy with the Royal Canadian Legion and Veterans Affairs Canada to enhance information sharing, referrals and connection to social and employment services in the Ottawa area that are available and often underutilized by veterans.

That the Community and Social Services Department, Housing Services Branch include representative(s) of the Veterans and the Royal Canadian Legion in community consultations to ensure that planning includes and considers the housing needs and resources available to veterans.

That the General Manager Community and Social Services be the primary contact for the Royal Canadian Legion and Veterans Affairs Canada and facilitate ongoing collaboration within the City administration, and his office liaise and monitor the progress on pilot projects to support veterans currently being considered in London, Toronto, Calgary and Victoria.

That Community and Social Services Department, Housing Services Branch investigate the opportunity for unique funding opportunities through Veterans Affairs or other Federal Ministries that could potentially lead to a unique approach to veterans housing in Ottawa.

DISCUSSION

This item was introduced as a Notice of Motion at the Community and Protective Services Committee meeting of 15 November 2012. Staff concurs with this report and will provide follow-up in Q1 of 2014.

RURAL IMPLICATIONS

There are no rural impacts associated with the recommendations in this report

CONSULTATION

The Community and Social Services Department was consulted in the preparation of this report.

COMMENTS BY THE WARD COUNCILLOR(S)

This item brought forward by councillor El-Chantiry on behalf of councillor Desroches.

LEGAL IMPLICATIONS

There are no legal impediments to the implementation of the report recommendations.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with the recommendations in this report.

FINANCIAL IMPLICATIONS

There are no additional financial implications anticipated with the report recommendations. The recommendations will be implemented within existing operating budgets.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with the recommendations in this report

ENVIRONMENTAL IMPLICATIONS

There are no environmental impacts associated with the recommendations in this report

TECHNOLOGY IMPLICATIONS

There are no technological impacts associated with the recommendations in this report

TERM OF COUNCIL PRIORITIES

This report aligns with the Healthy and Caring Communities Strategic Priority.

DISPOSITION

Staff will implement Council's decision(s), as directed, and follow up with Committee on the results of their work in Q1 of 2014.