



Transit Commission

Draft Operating and Capital Budget

Tax Supported Programs

Tabled November 9, 2016

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Transportation Services Department - Transit Services

2017 Budget Briefing Note

Description

The Transportation Services Department brings together all services related to the mobility of the City, serving as a holistic transportation hub that focuses on the planning, implementation, operations and delivery of all modes of transportation. Every service and project delivered by the department impacts how people commute – whether by bus, train, car, bicycle, walking or a combination of these – both now and in years to come.

The Transit Services Branch is responsible for providing transportation options that meet the needs and expectations of customers. All public transit vehicles are 100 per cent accessible. Both Ottawa and OC Transpo are undergoing a major transformation with the construction of the O-Train Confederation Line, and many customer-facing and internal systems will be undergoing significant changes so that the new light rail transit system is operational providing multimodal transit services across the city. Transit Services works to provide a safe, convenient, reliable and attractive transit service for all, to build and retain an engaged workforce, and to meet the policy objectives set by Council and the Transit Commission, all within the established budget.

Programs/Services Offered

- OC Transpo bus system, including rapid transit service, main line service, express, local service, and school service
- O-Train Trillium Line service which runs from Bayview Station to Greenboro Station
- Para Transpo service for customers with disabilities

Many support services for the department's operations are also delivered internally, including:

- Operations control

- Customer service
- Maintenance of vehicles and facilities
- Employee management, training, and engagement
- Safety management
- Transit law and fare enforcement
- Service planning
- Stakeholder relations

City of Ottawa
Transportation Services Department
Transit Services - Operating Resource Requirement
In Thousands (\$000)

	2015	2016		2017	\$ Change over 2016 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
General Manager's Office	630	561	561	578	17
Customer Systems & Planning	23,172	24,446	24,227	25,711	1,484
Transit Operations	383,502	399,762	407,818	417,705	9,887
Safety, Compliance, Training & Development	3,739	3,585	3,585	3,927	342
Strategic Initiatives and Business Planning	1,322	1,404	1,404	1,656	252
Non Departmental	98,837	100,350	100,350	102,895	2,545
Gross Expenditure	511,202	530,108	537,945	552,472	14,527
Recoveries & Allocations	-27,599	-47,288	-47,671	-49,138	-1,467
Revenue	-220,905	-224,785	-228,969	-231,873	-2,904
Net Requirement	262,698	258,035	261,305	271,461	10,156
Expenditures by Type					
Salaries, Wages & Benefits	247,529	261,538	269,812	278,132	8,320
Overtime	20,674	20,386	18,970	19,978	1,008
Material & Services	113,671	115,245	119,008	121,177	2,169
Transfers/Grants/Financial Charges	98,897	102,022	102,007	104,597	2,590
Fleet Costs	940	994	1,187	1,122	-65
Program Facility Costs	21,706	21,379	21,925	22,430	505
Other Internal Costs	7,785	8,544	5,036	5,036	0
Gross Expenditures	511,202	530,108	537,945	552,472	14,527
Recoveries & Allocations	-27,599	-47,288	-47,671	-49,138	-1,467
Net Expenditure	483,603	482,820	490,274	503,334	13,060
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	-33,445	-33,509	-33,509	-33,509	0
Fees and Services	-187,460	-191,276	-195,460	-198,364	-2,904
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-220,905	-224,785	-228,969	-231,873	-2,904
Net Requirement	262,698	258,035	261,305	271,461	10,156
Full Time Equivalents			2,981.30	2,981.30	0.00

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

	Policy Fare Structure		Equivalent in 2016 \$ [1]	2017 Rate \$	% Change Over 2016	Effective Date	2017 Revenue (\$000)
	Multiplier or Discount	Rounded up to nearest					
OC Transpo - Customers' Fares							
Base fare recommended for approval			3.3000	3.3413	1.25%	1-Jan-2017	
Passes (set by policy from base fare)							
Adult monthly pass	34 x base	quarter	112.25	113.75		1-Jan-2017	
Youth (6-19) monthly pass	23% discount	quarter	86.50	87.75		1-Jan-2017	
EquiPass [2]	50% discount	quarter		57.00		1-Apr-2017	
Senior (65+) monthly pass	62% discount	quarter	42.75	43.25		1-Jan-2017	
Community monthly pass	63% discount	quarter	41.75	42.25		1-Jan-2017	
Access monthly pass	63% discount	quarter	41.75	42.25		1-Jan-2017	
DayPass	3 x base	quarter	10.00	10.25		1-Jan-2017	
U-Pass (per semester)			197.52	202.46	2.5%	1-Sep-2017	
Single-ride fares (set by policy from base fare)							
Adult single-ride fare (paid by e-purse) [3]	1 x base	nickel	3.30	3.35		1-Jan-2017	
Adult single-ride fare (paid by cash/credit/debit) [4]	+ 5 cents	nickel	3.35	3.40		1-Jan-2017	
Adult single-ride fare (paid by ticket)	2 x ticket		3.30	3.40		1-Jan-2017	
Senior (65+) single-ride fare (paid by e-purse) [3]	25% discount	nickel	2.50	2.55		1-Jan-2017	
Senior (65+) single-ride fare (paid by cash/credit/debit) [4]	+ 5 cents	nickel	2.55	2.60		1-Jan-2017	
Child (6-12) single-ride fare (paid by e-purse) [3]	50% discount	nickel	1.65	1.70		1-Jan-2017	
Child (6-12) single-ride fare (paid by cash/credit/debit) [4]	+ 5 cents	nickel	1.70	1.75		1-Jan-2017	
Child (6-12) single-ride fare (paid by ticket)	1 x ticket		1.65	1.70		1-Jan-2017	
Para Transpo discounted fare with Access Pass	33% discount	nickel	2.20	2.25		1-Jan-2017	
Para Transpo rural fare	2.7 x base	quarter	9.00	9.25		1-Jan-2017	
Total fare revenue							
Conventional service (bus and O-Train)							\$ 191,909,000
Para Transpo							\$ 1,997,000
Other fees recommended for approval							
Presto smartcard			6.00	6.00	0.0%		
Photo identification card			8.50	8.75	2.9%	1-Jan-2017	
Regular park and ride permit			24.50	25.00	2.0%	1-Jan-2017	
Gold Pass park and ride permit			56.25	57.00	1.3%	1-Jan-2017	
Charter bus - first hour			516.00	529.00	2.5%	1-Jan-2017	
Charter bus - each additional hour			258.00	264.50	2.5%	1-Jan-2017	

Notes:

- [1] 2016 price based on fare structure approved June 22, 2016
- [2] New discounted fare proposed for 2017
- [3] Also applies to cash fares on Para Transpo
- [4] Credit/debit can be used at ticket machines at O-Train stations

**City of Ottawa
2017 Draft Capital Budget
Transit Commission
Capital Funding Summary**

Project Description	Revenue	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
Transit Services						
Renewal of City Assets						
908473 2017 Buildings-Transit Services	0	3,600	0	0	0	3,600
908502 2017 Transit Structures - Drainage	0	780	0	0	0	780
908503 2017 Transitway Roads	0	200	0	0	800	1,000
908504 2017 Transitway Structures	0	0	0	0	100	100
908505 2017 Transitway Structures-site specific	0	300	0	0	0	300
908506 2017 Twy Roads-Scoping Pre/Post Eng	0	100	0	0	0	100
908507 2017 Twy Struc-Scoping Pre/Post Eng	0	200	0	0	0	200
908508 2017 Trillium Line Struc-Scoping Pre/Pos	0	150	0	0	0	150
908661 Rapid Transit Syst Cust Improvemts 2017	0	250	3,000	0	0	3,250
908662 Renewal of Operational Assets - 2017	0	4,000	0	0	0	4,000
908663 Station Accessiblity Improvements	0	500	0	0	0	500
908664 Transitway Yearly Rehab - 2017	0	1,000	0	0	0	1,000
908695 Unplanned Infrastructure Response - 2017	0	250	0	0	0	250
908702 Trillium Line & Rail Lifecycle - 2017	0	400	6,000	0	0	6,400
908704 Non Revenue Vehicle Replacement - 2017	0	1,500	0	0	0	1,500
Renewal of City Assets Total	0	13,230	9,000	0	900	23,130
Growth						
906169 OLRT Transition	0	3,005	0	0	0	3,005
Growth Total	0	3,005	0	0	0	3,005
Strategic Initiatives						
908696 IT Corporate Support Platform - 2017	0	1,450	0	0	0	1,450
908698 IT Operations & Control Centre Platform	0	700	0	0	0	700
908699 IT Scheduling Platform	0	1,000	0	0	0	1,000
908700 IT Transit Infrastructure Lifecycle 2017	0	1,300	0	0	0	1,300
Strategic Initiatives Total	0	4,450	0	0	0	4,450
Transit Services Total	0	20,685	9,000	0	900	30,585

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Project Description	Revenue	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
Public Transit Infrastructure Funding						
Renewal of City Assets						
908565 PTIF 004 Carleton Siding - Spring switch	1,250	0	0	0	1,250	2,500
908647 PTIF-Pinecrest Garage-sewer line replace	750	0	0	0	750	1,500
908651 PTIF 002 Transit Op Crew room Bayview	750	0	0	0	750	1,500
908654 PTIF-Transitway Resurfacing (022)	1,500	0	0	0	1,500	3,000
908753 PTIF 014 Rural Bus Stop Improvements	200	0	0	0	200	400
908754 PTIF 015 Bus Shelters	375	0	0	0	375	750
908755 PTIF 016 Concrete Bus Pads	175	0	0	0	175	350
908756 PTIF 017 Emergency Phone Upgr at Twy S	1,000	0	0	0	1,000	2,000
908757 PTIF 020 Merivale Driver facil& Elevator	750	0	0	0	750	1,500
908758 PTIF 023 Fare Gate Entrances Transitway	875	0	0	0	875	1,750
908759 PTIF 024 Transit Operator room Hawthorne	250	0	0	0	250	500
908762 PTIF 019Smartbus Infrastructure on board	2,250	0	0	0	2,250	4,500
908763 PTIF 025 Transport Demand Mgmt - detou	15,000	0	0	0	15,000	30,000
908764 PTIF 005 Walkley Interlock Refurb & Repl	5,500	0	0	0	5,500	11,000
908765 PTIF 007 Modern Signal &Control Trillium	1,000	0	0	0	1,000	2,000
908766 PTIF 035 Acquisition of (17) new buses	9,200	0	0	3,496	5,704	18,400
Renewal of City Assets Total	40,825	0	0	3,496	37,329	81,650
Strategic Initiatives						
908761 PTIF 018 Passenger Information Display	1,000	0	0	0	1,000	2,000
Strategic Initiatives Total	1,000	0	0	0	1,000	2,000
Public Transit Infrastructure Funding Total	41,825	0	0	3,496	38,329	83,650
Grand Total	41,825	20,685	9,000	3,496	39,229	114,235

